

United Arab Emirates Jobs Expertini®

Executive Housekeeper

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Company: FIVE Hotels and Resorts

Location: Dubai

Category: healthcare-practitioners-and-technical

An Exhilarating Opportunity

Are You Ready for a Daring Challenge with The World's Hottest Luxury Hotel Group Disruptive by Design, FIVE Hotels and Resorts is Redefining 'FIVE-Star' Hospitality and Setting the Gold Standard across the Industry.

Join the FIVE Tribe - and Get Ready to Make Waves.

The Candidate

A Driven Self-Starter, you have Excellent Communication, Leadership and Organisational Skills. As an Astute Creative and Critical Thinker, you can Conceptualise and Implement Innovative Solutions in a Fast-Paced Environment. Not even the Smallest Detail Escapes Your Keen Eye and You Execute Tasks Proactively with Precision and Finesse. A 'Can-Do!' Attitude Coupled with An Inherent Flair for Taking Ownership Makes You a Highly Motivated Go-Getter.

Your Outgoing and Approachable Nature enables you to Seamlessly Connect with other 'FIVERS' and key Stakeholders, ensuring that Their and Your Journey at FIVE is nothing short of Sensational. Joining our Housekeeping Team as Executive Housekeeper will Empower you to deliver Exceptional Experiences across our award-winning Lifestyle Destinations.

Jump on Board and Unlock your Potential in a Buzzing Environment that will take your Career to New Heights!

What We're Looking For

A minimum of 5 years of Managerial Experience in a Luxury Hotel environment in the UAE.

Previous experience in Forbes or Leading Quality Assurance (LQA)-Rated properties will be Advantageous, demonstrating a Strong Commitment to Luxury Service Standards.

A Proactive Nature, coupled with a meticulous Eye for Detail, ensuring every aspect of the Operation is curated to perfection.

An Enthusiastic Energy and Impeccable Organisation Skills to handle the responsibilities of the role.

Strong understanding of Industry Regulations.

'FIVE-Styled' Visionary thinking by finding creative solutions, while taking Ownership for all duties and tasks assigned.

Remarkable Time Management and Multi-Tasking skills to deliver a 'FIVE-Star' Experience for our Guests, even under pressure.

Flexibility to work a variety of shifts, including weekends and holidays, based on the requirements of the Hotel.

A professional, Insta-Worthy Appearance, always adhering to FIVE's Grooming Standards and maintaining a polished, 'FIVE-Styled' demeanour.

A Hands-on Attitude, fuelled by a 'Can-Do!' Spirit.

Key Responsibilities

Upholds FIVE's Standard Operating Policies, ensuring exquisite Service Levels for

every Guest.

Achieves and Maintains the highest standards of Cleanliness, Maintenance, and Safety, creating a 'FIVE-Star' ambiance throughout the hotel.

Serves as a Liaison for external contractors, Auditing their Services regularly to ensure they meet FIVEs Industry-Leading Standards.

Displays exceptional Organisational Skills, a Career-Oriented Mindset, and a Result-Oriented Approach, remaining Flexible with hours and assignments and operating at a Next-Level Capacity.

Expertly prepares the Annual Linen Budget based on Quantity Inventory.

Fosters close collaboration with all Departments and the Leadership Team, contributing to the Smooth Housekeeping Operations of our FIVE Tribe.

Maximises Profitability by adeptly managing Expenses, Labour, and other Material Resources, embracing an uncompromisingly efficient yet premium approach.

Demonstrates Health and Safety Consciousness, actively engaging in maintaining a safe work environment and understanding and implementing Fire and Safety Procedures.

Cultivates high Morale within the team through Recognition and the Removal of Identified Barriers.

Embraces an Empathetic Leadership Style and a Coaching Nature, positively impacting 'FIVER' Satisfaction and Guest Experiences.

Exceeds Expectations consistently, even under pressure and in a fast-paced, ever-changing environment.

The Team

'FIVERs' are Cultured yet Chic, Confident yet Self-Effacing, and Work Hard to Play even Harder. As a FIVE Tribe Member, you'll Personify the distinct 'Vibe at FIVE' and apply it to create Insta-Perfect Experiences for our Guests that keeps them Coming Back for More. If

you Dream of being surrounded by Like-Minded Individuals who share your Passion for Delivering Unforgettable Moments that last a Lifetime – then Look No Further and Unleash your Next-Level Potential.

Sustainable Indulgence at FIVE

FIVE is a leader in Sustainable Luxury Living and Hospitality, with its UAE-based Destinations being the first and only Hotels in the UAE to obtain the International Renewable Energy Certificates (I-REC) for achieving 100% renewable electricity for 2022. The company's Science-Meets-Styled 'Sustainable Indulgence' Ethos has led to a completely LEED Platinum-certified operational hospitality portfolio. FIVE Palm Jumeirah and FIVE Jumeirah Village are also 3 Star SPIRE Rated Smart Buildings. FIVE Zurich, the only LEED Platinum hotel in Switzerland, achieved an impressive 84 Points under LEED v4s BD+C and ID+C rating system, making it one of just five hotels worldwide to receive Platinum Certification. FIVE illustrates its Commitment to making 'Sustainability without Compromise on Luxury Living' central to its Future Vision, with FIVE LUXE already on track to acquire LEED Platinum (BD+C). These Achievements highlight FIVE's Comprehensive and Committed Scope of Sustainability Strategy permeating Operations, Governance and Community.

An Equal Opportunity Employer

The FIVE Tribe represents over 70 nationalities across its over 1500 'FIVERs.' FIVE is Committed to Hiring a Diverse and Inclusive Workforce as an Equal-Opportunity Employer.

Accordingly, FIVE does not discriminate based on disability, race, age, sex, gender, sexual orientation, ethnicity, religion or belief, nationality, marital status, or any other basis protected under national or local laws. Ranked 10th on the Great Workplaces in the UAE 2023 list of Large Organisations, the FIVE Tribe is more than a group of people working together – it is a Family bonded by common Values and Goals, Celebrating People, Culture and Diversity.

About FIVE Hotels And Resorts

FIVE Hotels and Resorts prides itself on being Disruptively Different and Daringly Unique. Our Growing Portfolio of Lavish Destinations are the epitome of Glamour and Experiential

Luxury, and currently consists of FIVE Palm Jumeirah, FIVE Jumeirah Village, FIVE Zurich and FIVE LUXE. Joining our Exceptional FIVE Tribe means you are part of a team who Breaks Boundaries and offers Unbeatable Next-Level Experiences at FIVE's award-winning Hotels, Dining Concepts, and 360-Degree Immersive Nightlife Venues. As part of the Accomplished FIVE Tribe, you will be part of a group of High Achievers who Fearlessly Challenge Conventions on a Global Stage.

Find out more here: fivehotelsandresorts.com

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