

Fairmont Gold Manager Jobs in Dubai

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Company: FAIRMONT

Location: dubai

Category: other-general

Fairmont Gold Manager Jobs in Dubai

Description:

Fairmont Gold Manager is responsible for ensuring the highest levels of guest service while maintaining hotel profitability in a positive, innovative working environment. The Fairmont Gold Manager additionally is responsible for all aspects of guest service and guest satisfaction that is generated and maintained in the Fairmont Gold Department, while consistently achieving exemplary guest service and adhering to Fairmont policies and procedures.

Job Responsibilities:

- a- Ensures that all Fairmont Gold Standard Operating Policies and Procedures are adhered. Monitor maintenance and development of the physical Fairmont Gold product.
- b- Track and Forecast daily, weekly and monthly Fairmont Gold Occupancy levels and plan the Fairmont Gold Department accordingly
- c- Develop & maintain contacts with business partners, concessionaires, local community and counterparts of Fairmont Gold throughout Fairmont Hotels & Resorts
- d- Provides Guidance and motivation to the Fairmont Gold Team. Establishes and communicates on a daily basis with the Fairmont Gold Team. A strong commitment to Colleague Satisfaction.

Job Requirements:

- a- A minimum of 2 years, 4 Diamond Hotel Concierge or Front Office experience
- b- Previous experience in a supervisory or managerial capacity
- c- Proven ability to inspire a team to achieve the ultimate luxury experience

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