

United Arab Emirates Jobs Expertini®

FB Captain - Asian Restaurant

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Company: Hotel Chadstone Melbourne MGallery

Location: dubai

Category: other-general

Must know all menu items, their garnishes, contents and preparation methods and be able to relay that information to guests in a polite and concise way if asked Serve and clear food and beverage items in an unobtrusive and professional manner Utilize the POS system to ring up sales, print checks Carry trays, bus and reset tables with linen, china, glass and silver Ascertain guests' satisfaction and handle solvable problem which may arise, informing a manager of the problem and how it was resolved Follow cash and credit card procedures according to the guidelines of the accounting department Maintain a clean, neat and orderly restaurant throughout service Polish silver, refill salt, pepper and sugar, creamers, etc Ensure that work station is stocked with appropriate condiments at all times Report any guest comments regarding food and beverage to manager Conscientious handling and maintenance of operating equipment Learn and adhere to safety, sanitation and hygiene policies Maintain good working relationships with colleagues, and all other departments Maintain complete knowledge of all F&B services, outlets and hotel services/features Lead opening/closing side duties as assigned and set all tables according to standards

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