

FB Supervisor

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Company: 1st-jobs.com

Location: abu dhabi

Category: other-general

The job posting is outdated and position may be filled. We are searching for F&B Supervisor for a restaurant in Abu Dhabi. As an F&B Supervisor you are responsible to provide professional and customer focused service to our guests, ensuring their dining experience will become a memorable experience and your role will include key responsibilities such as:- To be proficient in the History of the Specialty Outlets and act as an ambassador to it- To supervise a station and ensure that standards are maintained at all times- To personally coach, train and develop the F&B service team to ensure good food and beverage knowledge, perfect Sequence of service delivery and our LIFE values- To ensure the smooth preparation of the restaurant side-stations, mise-en-place and table set-ups as per outlets and Rotana standards- To continuously collect feedback from guests and report it back to the Management- Work in close cooperation with the Kitchen and Stewarding as well as the Outlet Cashiers to ensure a smooth running operation- Ensure the proper appearance and grooming of assigned Colleagues- Handle the welcome of arriving Guests and their seating through the Maitre D'Hotel and take over, if he/she is not available- Maintain a professional and friendly relationship with the Outlet patrons to ensure their well-being- Well versed and knowledge in the Outlets menu, promotional activities and other relevant issues concerning the outlets and the Hotel- Contribute to meet and maximize the monthly revenue budget for the respective outlet- Operate in a safe and environmentally friendly way to protect guests and colleagues health and safety, as well as protect and conserve the environment- Comply with the hotel environmental, health and safety policies and procedures- To Handle special dietary requirements in a professional way and keep both Kitchen Sous-chef and Manager

informed-To report any issue within the outlets to Housekeeping, Engineering or Security depending on its nature-To handle in a professional way wine that is rejected or corked and hand-over the same to the Restaurant Manager-To handle a loud, intoxicated or abusive guest-To assist a guest or colleague that is feeling unwell-Operate in a safe and environmentally friendly way to protect guests and colleagues health and safety, as well as protect and conserve the environment-Comply with the hotel environmental, health and safety policies and proceduresSkillsEducation, Qualifications & ExperiencesYou should ideally have a diploma / degree in the hospitality field with a maximum of two years experiences in a similar role. You should possess a good knowledge in both written and spoken English and a wide familiarity with Micros would be desirable. Previous experiences in minor leadership and supervisory roles are a definite plus.The ideal candidate will be customer driven and an extremely proactive and switched on individual with an outgoing, charismatic and approachable character. You will work well under pressure in a fast paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies: Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer.We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or malpractice, please contact us via contact us page. Our goal is to make hiring as easy as possible. We find the right talent for every company, ensuring that each candidate finds a job they enjoy. Dr.Job FZ LLC provides 360-degree AI-powered recruiting and job search solutions. If you are looking for a job and haven't found your chance yet, you can upload your profile on our website and find thousands of opportunities globally!Our platform gives you the flexibility you need to thrive in today's market by allowing you to apply for all different kinds of jobs, whether they are full- or part-time, remote or on-site.

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