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FB Supervisor

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Company: Ibis Group

Location: dubai

Category: other-general

Employee benefit card offering discounted rates in Accor worldwide Learning programs through our Academies Opportunity to develop your talent and grow within your property and across the world! Ability to make a difference through our Corporate Social Responsibility activities. To be proficient in the History of the Specialty Outlets and act as an ambassador to it To supervise a station and ensure that standards are maintained at all times To personally coach, train and develop the F&B service team to ensure good food and beverage knowledge. To ensure the smooth preparation of the restaurant side-stations, mise-en-place and table set-ups as per outlets. To continuously collect feedback from guests and report it back to the Management Work in close cooperation with the Kitchen and Stewarding as well as the Outlet Cashiers to ensure a smooth running operation Ensure the proper appearance and grooming of assigned Colleagues Maintain a professional and friendly relationship with the Outlet patrons to ensure their well-being Well versed and knowledge in the Outlet's menu, promotional activities and other relevant issues concerning the outlets and the Hotel Contribute to meet and maximize the monthly revenue budget for the respective outlet Operate in a safe and environmentally friendly way to protect guests' and colleagues' health and safety, as well as protect and conserve the environment Comply with the hotel environmental, health and safety policies and procedures To Handle special dietary requirements in a professional way and keep both Kitchen Sous-chef and Manager informed To report any issue within the outlets to Housekeeping, Engineering or Security depending on its nature To handle in a professional way wine that is rejected or corked and hand-over the same to the Restaurant Manager To handle a loud, intoxicated or abusive

guest To assist a guest or colleague that is feeling unwell Operate in a safe and environmentally friendly way to protect guests' and colleagues' health and safety, as well as protect and conserve the environment Comply with the hotel environmental, health and safety policies and procedures

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