

United Arab Emirates Jobs Expertini®

Fleet Specialist

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Company: Instashop

Location: , , United Arab Emirates

Category: other-general

InstaShop: Shops you love delivered better Role overviewApplication BackFleet Specialist Last Mile - United Arab Emirates, AE - Full time - 847InstaShop, headquartered in Dubai, is the leading online marketplace for supermarkets, pharmacies, pet shops & other businesses in the Middle East. With a young & motivated team & an office resembling the ones of startups in San Francisco, InstaShop is the right company for individuals passionate about adding value within a fast-growing technology company. As a Fleet Specialist (FS) you will be playing an essential role in facilitating a smooth expansion of our last-mile delivery. You will leverage your analytical skills to identify operational gaps and formulate strategies to constantly enhance InstaShop's fleet operation. You will also drive fleet efficiency with your strong negotiation and vendor management skills. Primary responsibilitiesBe responsible for the last-mile operations of allotted zones or projectsMonitor performance daily and make any requisite changes for improvementFacilitate site visits at driver hubs to ensure fleet quality is as per set standards Support resource management with rider onboarding, training, and offboardingConstantly monitor rider performance and speak directly with riders on seeking improvements to drive efficiencyLiaise with the Quality Assurance team and Dispatching team to address functional issues Work closely and mentor fleet onground coordinators and fleet supervisors to ensure operations are at optimumLiaise with fleet vendors to track, review, and enhance performance Partner with Operations and Business teams to enhance fleet operations Develop insights, build reports, and present fleet analytics to the management To use InstaShop services as per the company policies in order to provide feedback on how to improve the service Requirements2-3 years of experience in last-mile dealing with

performance management History of having directly worked with riders Superb clarity in communication Excellent Excel and analytical skills Top class persuasive skills Negotiation experience Excellent written, and verbal communication skills in English. Able to quickly adopt and take advantage of seemingly unfavorable Business or engineering related bachelor/masters preferred Everything you need in just a few clicks! Get the app today for free Try it out today! Shop now

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