

Functional Salesforce Consultant (Onsite) | Dicetek LLC Dubai

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Company: Dicetek LLC

Location: dubai

Category: other-general

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Dicetek is a Global IT Solutions and Services Company, incorporated in 2006 with its Head Quarters in Singapore. We continue to expand our global network while providing high valued-added consulting services that assist our clients in expanding their business

5-6 years of Salesforce Functional Experience in Sales or Service Cloud.

Experience in a Large /Medium Real Estate firm.

Must have 2-3 years of exp. In supporting real estate business as a single point of contact for salesforce related issues/enhancements/projects.

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Mandatory Skills

Ability to interact directly with customer and handle project from inception to conclusion independently.

Extensive experience in facing customer directly on day-to-day basis.

Must be able to steer weekly status update calls with business.

Must be able to own Day-to-Day operational issues related to process and product.

Ability to manage assigned technical resources for projects and support.

Strong understanding of Salesforce Salescloud architecture, its benefits and limitations.

Extensive Product Knowledge of Sales Cloud and its integration with 3rd party systems.

Mainly Oracle EBS and Oracle Fusion.

Excellent experience in Salesforce administration (Managing the Users, Roles, Profiles,

OWD, Sharing rules, Sandbox creation and Refresh, Creating Managed / Unmanaged packages, layouts, etc.).

Salesforce Customizations knowledge through flows, process builder, etc.

Additional Requirements

Working experience in real estate industry is a huge plus.

Ability to define architecture options and recommendations by analysing and reviewing functional specifications

Data Migration tools like Data Loader, Import Wizard

Experience with Drawloop and DocuSign is a huge plus.

Good understanding of Automation techniques, Agile working methodologies, Continuous Integration

Responsibilities

Be integral part of end-to-end project life cycle.

Provide L1, L2 and L3 support to business in fast paced environment.

Work as SPOC for SalesCloud (Sales Function).

Work closely with Technical team for System enhancements.

Creating and maintaining complete functional documentation.

Participate in making key solution and design decisions on solutions& approach.

Conducting SITs, UATs with business.

Logging work hours and work hour utilization using JIRA

Design integrations between Salesforce and other applications and get them developed by tech team.

Work closely with subject matter experts, developers, testers and business partners.

Don't miss out on this exciting opportunity – apply now at dubaiofferz.com/#J-18808-Ljbffr

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