

Guest Relations Supervisor Jobs In Dubai UAE 2023 | Minor International

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Company: Minor International

Location: dubai

Category: other-general

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Description: Minor International Dubai Hotel invites you to an elegant sanctuary at the centre of the UAE's most dynamic city. Choose iconic cityscape and Burj Khalifa views from spacious modern rooms and suites just moments from Dubai Mall: /

Job Responsibilities: To anticipate guest needs, and handle guest inquiries in a helpful and attentive Anantara manner.

To have a complete knowledge of the hotel product, including room types, rates, relative features and facilities, food and beverage outlets and promotions, spa and health club, and other Anantara properties.

To oversee the service and attitude with which our guest service is being delivered, and ensure it meets the highest standard of Anantara at all times.

Take personal responsibility for ensuring all issues pertaining to guest satisfaction are met and that follow up is completed on a timely basis.

To be proactive and innovative, suggesting alternatives that meet guest needs in enjoying their Anantara experience.

To develop a close and harmonious working relationship with all hotel

departments. Qualifications: College degree in hotel management or related field

Previous experience in Front Office or Guest Services

Excellent communication skills

Experience with Front Office Systems

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