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Guest Service Executive Jobs In Dubai 2023 | Hilton

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Location: dubai

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DESCRIPTION

A Guest Service Executive supervises the Front Office Team (Guest Service Agents, Operators and Bell Attendants) to ensure that our Guests receive an exceptional experience from check-in through check-out.

Responsibilities:

Resolve customer complaints by conducting thorough investigation of the situation and coming up with the most effective resolution

Prepare and conduct daily pre-shift meetings, communicate effectively with all staff and provide them with any information necessary to provide guest service in accordance with Hilton Standards

Perform other duties assigned by the Front Office Manager or Assistant Front Office

Manager#J-18808-Ljbffr

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