

Hakkasan Captain Jobs in Dubai | Atlantis The Palm

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Company: Atlantis The Palm

Location: Dubai

Category: other-general

1- Hakkasan Captain

Job: Full Time

Location: Dubai, UAE

Description:

Primary expectation from the Captain role is to deliver exceptional standard of service and provide specialist advice to guests and colleagues by demonstrating deep knowledge of Hakkasan food and beverage items. You will drive the training needs based on the Hakkasan sequence of service in relations to the brand standard and have flawless understanding of guest needs and expectations. As Captain in Hakkasan you will provide hands on support to the Restaurant Assistant Manager and assistance to colleagues in order to ensure that the highest levels of service and courtesy are provided to our guests.

Job Requirements:

The ideal candidate must have a minimum of 5 years experience in hospitality with a minimum 1-2 years' experience in a Captain or Supervisor role. We're looking for candidates with Michelin star environment exposure and with a proven track record of working in upscale venues. The successful candidate must possess excellent communication skills, have experience working in luxury environment, supervising diverse teams and have the ability to work under pressure. Captain in Hakkasan will be perceived as a brand ambassador and will build an excellent rapport with the team and our guests. We would like you to demonstrate strong beverage knowledge as well. Fluency in the following European languages will be a great asset: Spanish, French, Italian, Mandarin, Russian or Arabic.

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