

United Arab Emirates Jobs Expertini®

Head of Concierge Operations

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Company: Miral

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Essential:

Higher Secondary or Bachelor's degree in any field.

2+ Years in Customer Service, Retail or Guest Experience leadership.

Excellent written and verbal communication skills (English Essential, Arabic Desirable)

Creative problem solving

Customer - centric mindset with passion for delivering outstanding service

Ability to anticipate guest needs exceed expectations

Demonstrated ability to thrive in dynamic, fast-paced environment.

Flexibility to adapt to changing priorities and guest requirements

Desirable:

Master in Business

3-5 years work experience in/or within the hospitality/leisure/travel industry

Fluency in foreign language (Arabic)

Experience in Business Development

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