

Home Delivery Leader (Supply Chain Data Analyst) Jobs in Dubai

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Company: IKEA

Location: dubai

Category: other-general

1- Home Delivery Leader (Supply Chain Data Analyst)

Job: Full Time

Location: Dubai, UAE

Description:

You are responsible for the management, and administration of all tasks that been assigned by the Home Delivery Manager in order to ensure flexibility in the department and meet customer expectation regarding the process of delivering the products and assembling them in short period.

Job Responsibilities:Ensure the waiting time and queuing policy are maintained as per bench mark

Ensure that the agreed schedule for the day is in place to avoid queues and high waiting time.

Support the co-workers when they cannot resolve customer's complaints , dealing positively and quickly with the issues raised by our customers

Pass the customer feedback to HD Manager in order to improve HD servicesJob

Requirements:Live and share the IKEA values every day

High School Graduate

4years Home Delivery supervisoryexperience, retail preferred

Strong mediation and counselling skills#J-18808-Ljbffr

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