

United Arab Emirates Jobs Expertini®

Hostess (Hotel Restaurant)

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Company: Ennismore

Location: Abu Dhabi

Category: healthcare-practitioners-and-technical

Company Description

Rixos Marina Abu Dhabi is a luxurious hospitality establishment that seamlessly combines modern elegance with world-class amenities. Nestled in the heart of Abu Dhabi, our resort offers an unparalleled experience for both leisure and business travelers. With a prime waterfront location, Rixos Marina Abu Dhabi sets itself apart as a premier destination for those seeking a blend of sophistication, comfort, and personalized service.

Key Features

Stunning Waterfront Setting:

Enjoy breathtaking views of the marina and the Abu Dhabi skyline from the comfort of our well-appointed rooms and suites. The strategic location allows guests to immerse themselves in the vibrant atmosphere of the city.

Luxurious Accommodations

Our accommodations are designed to provide the utmost comfort and style. Each room and suite is meticulously furnished with modern amenities, ensuring a relaxing and enjoyable stay for every guest.

World-Class Dining

Indulge your palate with a diverse array of culinary delights at our on-site restaurants. From international cuisines to local flavors, our chefs craft exquisite dishes that cater to every taste.

State-of-the-Art Facilities

Whether you're here for business or leisure, Rixos Marina Abu Dhabi offers a range of facilities to meet your needs. Our conference and event spaces are equipped with cutting-edge technology, while our wellness facilities provide a rejuvenating experience.

Exceptional Service

At Rixos Marina Abu Dhabi, we take pride in delivering personalized and attentive service. Our dedicated staff is committed to ensuring that every guest's stay is memorable and exceeds expectations.

Job Description

Greeting Guests: Welcome guests upon their arrival and ensure a positive first impression.

Reservation Management: Manage reservations and seating arrangements to ensure efficient use of available space.

Customer Service: Provide excellent customer service by addressing guest inquiries, resolving issues, and ensuring guest satisfaction.

Seating Guests: Escort guests to their tables, present menus, and assist in seating arrangements according to the reservation and seating plan.

Communication: Collaborate with the waitstaff, kitchen, and management to coordinate

efficient and smooth operations.

Maintaining Cleanliness: Ensure the cleanliness and organization of the reception area and dining section.

Assisting with Events: During events or busy periods, hostesses may be required to assist in organizing and coordinating special functions.

Up-selling: Promote special offers, menu items, or promotions to increase revenue.

Knowledge of the Establishment: Stay informed about the restaurant's menu, specials, and events to provide accurate information to guests.

Handling Reservations: Manage phone and online reservations, confirm bookings, and maintain an organized reservation system.

Adhering to Policies: Follow company policies, procedures, and guidelines related to customer service and hospitality.

Qualifications

High school diploma or equivalent is usually the minimum requirement. Some employers may prefer candidates with vocational training, certificates, or degrees in hospitality management or a related field.

Additional Information

Competitive Salary and Compensation:

Rixos Marina Abu Dhabi may offer a competitive salary that reflects the industry standards for similar positions.

Training and Development Opportunities:

Access to training programs and development opportunities to enhance skills and advance within the company.

Career Advancement:

Opportunities for career growth and advancement within the Rixos Hotels group.

Health and Wellness Benefits:

Comprehensive health insurance coverage.

Employee Recognition Programs:

Recognition programs to acknowledge and reward outstanding performance and dedication.

Work-Life Balance:

Policies and practices that promote a healthy work-life balance, including flexible scheduling where possible.

Uniforms and Dress Code:

Provision of uniforms or dress code guidelines for a professional and cohesive appearance.

Social Events and Activities:

Participation in social events, team-building activities, and employee gatherings to foster a positive work culture.

Transportation Services:

Transportation services.

Employee Wellness Programs:

Wellness programs, such as fitness classes or gym access, to promote a healthy lifestyle.

First name *

This field is required.

Last name *

This field is required.

Email *

This field is required.

Phone *

This field is required.

Resume *. We accept .pdf, .doc, and .docx formats.

The file must be of type doc, pdf, docx and not exceed 2MB.

these questions are a must

By clicking submit, I consent to the collection of my data in accordance to Ennismore's privacy policy . If you are a California employee and are interested in learning more about our California Employee Privacy Policy, click here . *

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Thank you for applying!

Good luck!

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