# **United Arab Emirates Jobs Expertini®**

## **Housekeeping Supervisor**

## **Apply Now**

Company: Accor

Location: Dubai

Category: healthcare-practitioners-and-technical

### Company Description

Raffles the Palm Dubai is on the western crescent of Palm Jumeirah, the world's largest manmade island and archipelago. This luxurious five-star hotel with 381 spacious rooms, suites and villas is embellished with hand-crafted Italian touches and offset by carefully selected amenities to complete the atmosphere of elegance. Guests can enjoy panoramic views, a private beach, state of the art entertainment and recreational facilities, including specialist boutiques, a VIP movie theatre, signature and private restaurants complemented by exquisite banqueting and conference spaces.

When visiting Raffles, guests will discover the individual personality and story offered by the hotel. At the essence of every Raffles is the delivery of thoughtful, personal and discreet service to well-travelled guests. Raffles Hotels & Resorts is an award-winning, luxury international hotel company with a history dating back to 1887 with the opening of Raffles Hotel, Singapore. The portfolio currently comprises eleven luxurious properties, from secluded resorts to city hotels in key locations around the world.

#### **Job Description**

Manage and supervise all tasks of his/her staff

Ensure cleanliness of guest rooms, guest room balconies, guest corridors, linen rooms and housekeeping pantries according to set standards and procedures

Supervise public areas Ensure that guest supplies are replenished Ensure guests' requests are promptly and courteously met Report damage or malfunction in hotel rooms using P.M.S system Maintain equipment in proper state of cleanliness and repair Maintain a section floor report Conduct daily briefings with staff at floor level Conduct regular room checklists Report unusual behavior/activities on floors to Assistant Housekeeping Manager Record room status in allocated section accurately Comply with hotel's health, safety and hygiene policies Attend meetings and training sessions as required Fully understand the difference in guest levels (VIP) and in room categories **PERSONAL ATTRIBUTES** Good reading, writing and oral proficiency in English Must be well presented and professionally groomed at all times Strong interpersonal skills and attention to detail Must have good leadership skills and training skills

Qualifications

Degree from School for Tourism & Hotel Management

#### **EXPERIENCE**

Minimum 3 years experience in a similar capacity in the hospitality industry

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