

Housekeeping Supervisor

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Company: Accor

Location: Dubai

Category: healthcare-practitioners-and-technical

Company Description

We are far more than a worldwide leader. We are more than 240000 women and men who share something unique.

Each and every day we host the world. We care for millions of people. We are all moved by curiosity. We love blending cultures. We are proud of our differences

Yes, we lead the way. But we want to go further, with audacity, with imagination, with passion

SOFITEL DUBAI THE OBELISK

Sofitel Dubai the Obelisk is Sofitel's largest property in the Middle East. The hotel features 594 luxury guestrooms inclusive of 68 suites and 96 serviced apartments in the heart of Dubai. A variety of trendy restaurants and bars including a contemporary Asian restaurant, a Gastro Pub, a French Brasserie and Pool Bar & Lounge bring residents and patrons together to celebrate the French "Joie de Vivre". Guests have the option to unwind at the Sofitel Spa with L'Occitane and outdoor pools with private cabanas or workout in a fully-fledged fitness center. Business travelers have access to 1,589 square meter of meeting space including one state-of-the-art ballroom ideal for the most sought after social gatherings

Sofitel Dubai the Obelisk will infuse the brand's essence with capitalizing on a perfect balance of modernism and ancient Egypt reflective of the renowned design elements of Wafi. If you are as excited as we are about connecting hearts and showing your guest passion, join us as the next Heartist and help us to make Sofitel Dubai the Obelisk a truly

welcoming destination!

Job Description

The Position

To provide a consistent room and bathroom product, and service adjacent areas to meet Sofitel standards for cleanliness and presentation

KEY ROLES & RESPONSIBILITIES

Manage and supervise all tasks of his/her staff

Ensure cleanliness of guest rooms, guest room balconies, guest corridors, linen rooms and housekeeping pantries according to set standards and procedures

Supervise public areas

Ensure that guest supplies are replenished

Ensure guests' requests are promptly and courteously met

Report damage or malfunction in hotel rooms using P.M.S system

Maintain equipment in proper state of cleanliness and repair

Maintain a section floor report

Conduct daily briefings with staff at floor level

Conduct regular room checklists

Report unusual behavior/activities on floors to Assistant Housekeeping Manager

Record room status in allocated section accurately

Comply with hotel's health, safety and hygiene policies

Attend meetings and training sessions as required

Fully understand the difference in guest levels (VIP) and in room categories

Qualifications

PERSONAL ATTRIBUTES

Good reading, writing and oral proficiency in English

Must be well presented and professionally groomed at all times

Strong interpersonal skills and attention to detail

Must have good leadership skills and training skills

QUALIFICATIONS

Degree from School for Tourism & Hotel Management

EXPERIENCE

Minimum 3 years experience in a similar capacity in the hospitality industry

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