

Housekeeping Supervisor for Conrad Dubai

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Company: Hilton

Location: Dubai

Category: healthcare-practitioners-and-technical

A Housekeeping Supervisor for Conrad Dubai is responsible for supervising room attendants to deliver an excellent Guest and Member experience while monitoring housekeeping standards and assisting the Head Housekeeper.

What will I be doing

As a Housekeeping Supervisor, you are responsible for supervising room attendants to deliver an excellent Guest and Member experience. A team leader will also be required to assist the head housekeeper and monitor standards. Specifically, you will be responsible for performing the following tasks to the highest standards:

Supervise Room Attendants

Daily allocation of rooms and deep cleaning tasks to team members

Manage guest requests, including VIP amenities and communicating them to the relevant team members

Routine inspection of guest bedrooms to ensure they meet standards

Achieve positive outcomes from guest queries in a timely and efficient manner

Carry out lost property procedures

Report maintenance issues to Maintenance/Engineering Department

Assist Head Housekeeper with training requirements

Comply with hotel security, fire regulations and all health and safety legislation

Assist other departments wherever necessary and maintain good working relationships

What are we looking for

A Housekeeping Supervisor serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Committed to delivering a high level of customer service

Experience in managing/supervising a team in a similar role

Experience in the hotel/cleaning industry

Good oral and written communication

Previous experience in Hosting Service (Governance)

High standards of cleanliness

Good interpersonal skills

Ability to work on their own or in teams

It is advantageous in this position if you demonstrate the following capabilities and advantages:

Ability to work in a team

Excellent attention to detail

Positive Attitude

What will it be like to work for Conrad Hotels & Resorts

Conrad Hotels & Resorts combines contemporary design, sophisticated amenities and personalized service. Conrad's guest service is instinctive, discreet and enhanced by innovation to provide exceptional travel experiences all over the world. And, our amazing Team Members are at the heart of it all!

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