

United Arab Emirates Jobs Expertini®

HUB Operations Officer | Etihad Airways Careers

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Company: Etihad Airways

Location: abu dhabi

Category: other-general

1- HUB Operations Officer

Job: Full Time

Location: Abu Dhabi, UAE

Job Responsibilities:

Responsible for the management and facilitation of seamless communications between Etihad and EASC specially for operational and performance activities including VIP requests, unscheduled operations, double catered flights, adhoc return loading requests and coordinates all communications for all stakeholders.

To track and measure EASC performance against agreed metrics through use of on-site audits, off load checks, OCR reports, feedback from other departments, airport teams and guests. Monitor trends and develop Corrective Action Plans with EASC to address issues and improve performance

Point of contact for Etihad including GSD, GE, Brand and Training Academy/CBC and coordinates with the team for all deliveries including to HQ, planned crew CCI wet run and FJ required, coordinates requirements around any visits to EASC

Point of contact for all HUB related investigations including cabin safety reports (CSR) by investigating with internal stakeholders and EASC, collecting information and responding to the reports

Job Requirements:

Diploma/Degree Level Education, BSC Hotel and Catering Degree an advantage with excellent written and verbal communications skills, English as first or second language desirable Minimum of 7 years of airline experience with at least 4 years in Airline Catering Environment.

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