ICT Support Engineer Jobs in Dubai | Al Futtaim Careers

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Company: Al Futtaim

Location: dubai

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1- ICT Support Engineer

Job: Full Time

Location: Dubai, UAE

Description:

Take the lead on ICT Services practice, support the sales team to implement

comprehensive solutions, and provide support in post-sales activities related to Data networks,

Wi-Fi, Core Infrastructure (Servers & Storage) & Applications

Job Responsibilities:

Provide solution functional expertise to ensure proper implementation of a proposed design,

Prepare High-Level & low-level design documents.

Install, configure and Troubleshoot the Data networks, Wi-Fi Networks, and Core

Infrastructure services.

Generation Wi-Fi active Heatmaps for final handover

Follow the internal field service mechanism.

Weekly report on all active projects

Weekly information on all open & closed service tickets

Follow the proper escalation matrix

Job Requirements:

Installation & configuration of Servers & Storage hardware (HPE, Dell).

Wired & Wireless and Cloud-based Networks solutions: Cisco, Aruba, Dell, Alcatel, Ruckus.

Microsoft-based Infrastructure Solutions, VMWare.

Knowledge of the technical aspects of storage, server, backup, and virtualization

hardware, software, and architecture.

Good knowledge of Voice & IP Telephony, Wireless, VMware, SD-WAN, Antivirus & Network

Management Software

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