

## Incident Manager Jobs in Dubai | Binance Careers

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Company: Binance

Location: dubai

Category: other-general

### Incident Manager Jobs in Dubai | Binance Careers

#### Job Responsibilities:

Lead and drive major incidents towards mitigation and resolution with multiple counterparts, and effectively coordinate production incidents resolution across multiple teams

Provide excellent incident communication to stakeholders

Lead and/or participate in Post Incident Review and Problem Management meetings with key stakeholders to review events and opportunities for ongoing improvement

Work within a global shift rotation, covering local day-time hours, including holidays and weekends, on a rotational basis

#### Job Requirements:

5+ years of experience in similar roles – e.g. Incident Manager, Technical Escalation Engineer, etc

Must have strong capabilities to identify, analyze and resolve problems logically and systematically

Strong technology experience in Unix/Linux with shell scripting, databases (Oracle, MySQL), Web or App related DEV, Technical Support, QA or project support experience with HTTP protocol, JavaScript, RESTful, Json, Web Service, TCP/IP, Linux/Unix

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