IT Administrator Jobs In Dubai UAE 2023 | Dubai Airport

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Company: Dubai Airport

Location: dubai

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Description:

Arabian Ethicals was established in 1977 to service the pharmaceutical industry as an agent for the management, storage, and distribution of manufacturers' brands to both the private and governmental sectors. Today, Arabian Ethicals has grown into one of the leading healthcare distributors in UAE, distributing 50 brands across its pharmaceutical core business, animal health, and consumer division.

Job Responsibilities:

Provide Level 1 & 2 support for all IT related issues and ensuring adherence to the SLA.

Supporting Internet, desktops, laptops, laser printers, laser scanners, projectors, and other computer hardware and peripherals.

Managing Wi-Fi performance, Monitor Cisco Cloud Miraki based Access Points and Anti-Virus software.

Installing and upgrading operating systems, computer software and hardware.

Manage and Administrate Servers, Applications, Firewalls, Enterprise backup and network infrastructure. Ensured adherence to the SLA within the network.

Identifying performance problems and malfunctions

Relocating or moving existing equipment as required.

Job Requirements:

Good knowledge about backup software like Synology

Experience in managing Business Application preferably WMS (Warehouse

Management)/ Inventory or supply chain applications.

Open to learn new technology and business applications as per companies' requirements.

Network Management understanding.

Familiarity with ITIL and its applications.

Work with reports, root cause analysis.

Vendor negotiation, Work with vendors for solution and their support.

Bachelor of Computer Engineering or equivalent.

Certifications in Cisco & Microsoft Preferred.

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