

IT Change Manager (Fluent French)

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Company: Manpower Professional

Location: , Dubai, United Arab Emirates

Category: other-general

The IT change manager will be responsible for ensuring that the impact of new or upgraded IT systems and projects is managed in an effective way to ensure the delivery of desired business outcomes. The IT change manager will work with the business change or business improvement teams to support and guide them through the required steps to implement systems related change. The change manager will help to articulate the way in which changes will affect the users on a day-to-day basis. The successful candidate will work with multiple partner organisations to ensure effective delivery of change, building relationships that support the delivery of the BIS programme and its vision of modern, integrated IT systems supporting the whole business. The IT change manager will lead the change management stream for specified BIS projects and must ensure that the change workstream for each project level is managed in an effective and efficient manner to achieve the successful delivery of the stated business objectives for each project, at all times working within the principles of the BIS change management approach. The change manager also runs the internal change management effort for BIS and has an ongoing role as a business liaison manager for their assigned business unit. The role of the IT Change Manager is to ensure that the BIS programme of I.T. change is understood, that users are trained to use the new systems and that business processes and working practices across the business are adjusted to take on systems that will drive tangible business benefits. The change manager must ensure that each project is effectively delivered into the relevant business areas by means of carefully planned and co-ordinated change management programmes. Specifically, the IT Change Manager will:

- o ensure each different business area is sufficiently prepared for the

impact of the new IT systems as and when they are ready to 'go live', and ensure there is sufficient support available for the new system to operate in 'business as usual' state. The change manager will lead the appointed team for each project (or system) and must ensure that the change workstream is managed in an effective and efficient manner. Principally, the IT Change Manager will be challenged with ensuring the successful delivery of the stated business objectives for each project. Up to 5 years relevant experience in project change, in particular with SAP, AX standard change management methodologies and change assurance. Good working knowledge of industry-standard project management methodologies, SAP, AX system structure, functionality and implementation approaches, together with a broad understanding of change management practices. Strong organisational skills with excellent attention to detail. Excellent interpersonal skills including the ability to influence across the organisation and externally and the confidence to represent BIS, including public speaking as necessary. Good knowledge of standard change management methodologies and change assurance.

About The Company Manpower Professional, a division of Manpower Inc., offers comprehensive, expert recruitment services backed by award-winning training, assessment and selection and outsourcing. Our extensive resources, world-class client list, and reputation attract a diverse group of talented candidates, with every level of education, skills and experience. Manpower Professional helps find and retain top people in IT, accounting, banking, finance, engineering, Sales and marketing.

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