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EH IT Team is looking for a motivated L1 HelpDesk Engineer to join with them, The ideal candidate will be responsible for providing desktop support for Windows, troubleshooting Office desktop apps, and resolving any issues with meeting rooms. In addition, the candidate will need to have a good customer support attitude and basic knowledge of Wi-Fi troubleshooting.

Responsibilities: Provide first-level technical support for desktop and laptop systems running Windows.

Troubleshoot and resolve software and hardware issues with Office desktop

Applications Set up and maintain meeting rooms, including audio and video equipment.

Respond to and resolve customer support requests in a timely and professional manner. #J-18808-Ljbffr

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