

**IT Support Engineer Jobs in Dubai | DHL Careers UAE**

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Company: DHL

Location: dubai

Category: other-general

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Position: IT Support Engineer

Currently, we are seeking for an IT Support Engineer. In this role, the successful candidate

will provide IT support for end users.

Responsibilities:

Perform service desk procedures effectively.

Deliver designated operational procedures and manuals for reference purposes.

Ensure compliance with company rules and regulations while meeting business and customer requirements.

Compile detailed status reports of service desk products as per designated policy.

Requirements:

Bachelor in Engineering

2+ year experience on end user support solutions and services; logistics and warehousing.

Proficient oral and written communication in English and presentation skills.

Attention to details and concern for quality.

Employer Description

DHL is a German logistics company providing courier, package delivery and express mail service, which is a division of the German logistics firm Deutsche Post. The company group delivers over 1.6 billion parcels per year.

#J-18808-Ljbffr

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