

IT Support Jobs In Sharjah | Dicetek LLC

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Location: sharjah

Category: other-general

IT Support Jobs In Sharjah | Dicetek LLC

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Advanced knowledge of database maintenance and system security.

Ability to keep up with technical innovation and trends in IT support.

Exceptional interpersonal and communication skills.

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Responsibilities

A bachelor's degree in computer science, information technology, or similar.

3-5 years of experience as an IT support specialist.

Exceptional ability to provide technical support and resolve queries.

In-depth knowledge of computer hardware, software, and networks.

Ability to determine IT needs and train end-users.

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Requirement

Proficiency in IT helpdesk software, such as Freshservice and SysAid.

Experience in documenting processes and monitoring performance metrics.

Advanced knowledge of database maintenance and system security.

Ability to keep up with technical innovation and trends in IT support.

Exceptional interpersonal and communication skills.

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