United Arab Emirates Jobs Expertini®

IT Support Jobs In Sharjah | Dicetek LLC

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Company: Dicetek LLC

Location: sharjah

Category: other-general

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Advanced knowledge of database maintenance and system security.

Ability to keep up with technical innovation and trends in IT support.

Exceptional interpersonal and communication skills.

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A bachelor's degree in computer science, information technology, or similar.

3-5 years of experience as an IT support specialist.

Exceptional ability to provide technical support and resolve queries.

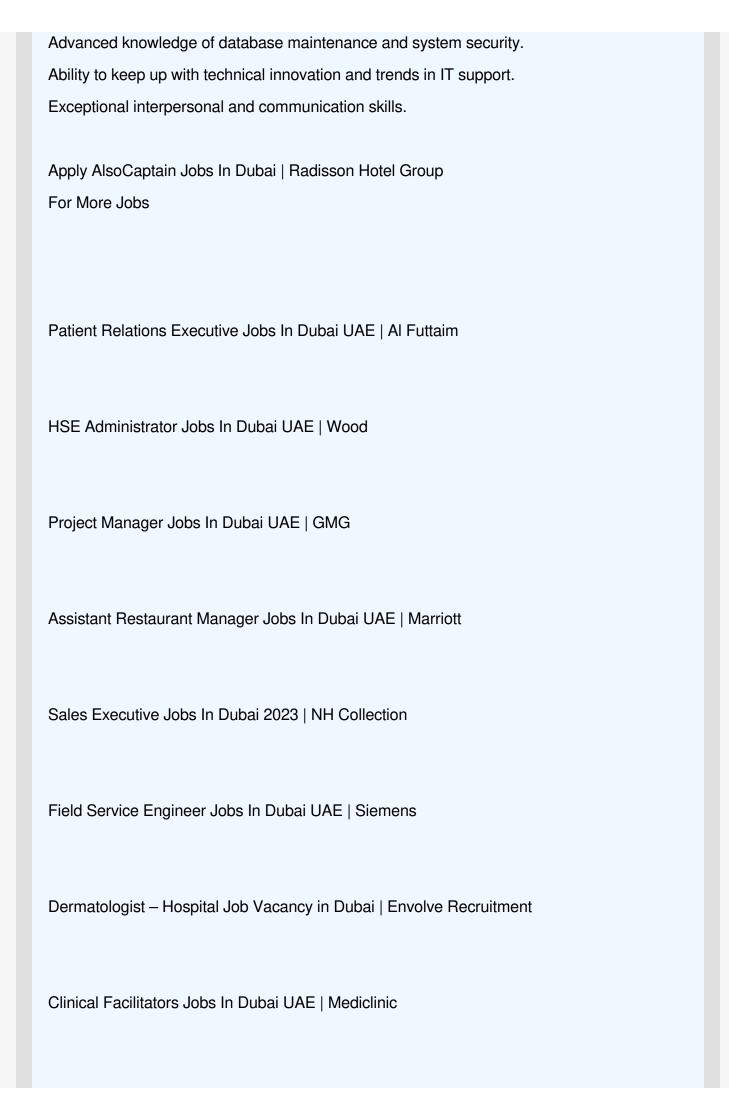
In-depth knowledge of computer hardware, software, and networks.

Ability to determine IT needs and train end-users.

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Proficiency in IT helpdesk software, such as Freshservice and SysAid.

Experience in documenting processes and monitoring performance metrics.



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