

IT Support Technician

[Apply Now](#)

Company: Help AG, an e& enterprise company

Location: Dubai

Category: healthcare-practitioners-and-technical

Help AG is looking for a talented and experienced IT support technician whose main responsibility would be connecting cables, rack mounting, testing connectivity, cables, upgrading, troubleshooting IT security devices.

Responsibilities

Racking and stacking: Proficient in Installation of server racks, cabinets, Racks mounting hardware, cable routing, and grounding.

Hardware Management: Install, maintain, and troubleshoot server hardware, storage devices, and related equipment, ensuring optimal performance and reliability.

Network Configuration: Configure and manage networking equipment, including switches, routers, firewalls, and load balancers. Maintain IP addressing, subnetting, and VLAN setups.

Power and Cooling: Installation of power cables, Monitor and maintain power distribution units (PDUs), uninterruptible power supplies (UPS), and cooling systems to ensure data center equipment's uptime and efficiency.

Optic Fiber cabling: Installation of Fiber cables, including cleaning different types of single-mode and multi-mode cables.

Ethernet Cabling: Installation of Ethernet cables, patch panels and crimp Ethernet cables.

Labelling and Documentation: Proficient in using labeling machines, label the racks, active devices - Server/Switch, power, Fiber and Ethernet cables and patch panels. Maintain meticulous records, follow industry standards, and adhere to relevant regulations to ensure data centre compliance and documentation accuracy.

Structured Cabling: Manage structured cabling, including fiber optics and Ethernet cabling, while implementing effective cable management practices.

Server OS Management: Install, configure, and maintain server operating systems, such as Windows Server and Linux.

Monitoring and Security: Utilize data centre management and monitoring tools for infrastructure health assessment and ensure data centre security through access control systems and physical security measures.

Troubleshooting: Possess strong troubleshooting skills to diagnose and resolve hardware and infrastructure issues promptly. Resolve Fiber and Ethernet cabling related issues, including signal degradation, testing tools to isolate and fix problems. Experience with connectors like RJ45, LC/PC, SC/APC, and MPO.

Physical Requirements: Be physically fit and capable of lifting heavy equipment, working in confined spaces, and adhering to safety protocols and environmental regulations.

Qualifications & Skills

Bachelor's Diploma or degree in information security or IT-related matter or equivalent experience.

3+ years of experience in working with IT security devices.

Aware of rack mounting devices.

Excellent and accent-free communication skills in English (Arabic an advantage).

Proper and structured documentation and diagramming.

Excellent organizational skills in enterprise support.

Understanding of information security concepts and related technology.

Strong background and experience in TCP/IP networking of large-scale organizations.

Flexible work approach, based on the job requirements.

Being able to identify new work areas and to set new goals for themselves.

Excellent communication and training skills.

Outstanding customer handling, friendly and goal-oriented.

Ability to communicate / translate to customer-level.

Being able to understand complex business processes and activities.

Flexible work approach, based on the job requirements.

Benefits

Health insurance with one of the leading global providers for medical insurance.

Career progression and growth through challenging projects and work.

Employee engagement and wellness campaigns activities throughout the year.

Excellent learning and development opportunities.

Annual flight tickets.

Inclusive and diverse working environment.

Flexible/Hybrid working environment.

Open door policy.

About Us

Help AG is the cybersecurity arm of e& enterprise (formerly Etisalat Digital) and provides leading enterprise businesses and governments across the Middle East with strategic consultancy combined with tailored information security services and solutions that address their diverse requirements, enabling them to evolve securely with a competitive edge.

Present in the Middle East since 2004, Help AG was strategically acquired by e& (formerly Etisalat Group) in Feb 2020, hence creating a cybersecurity and digital transformation powerhouse in the region.

Help AG has firmly established itself as the region's trusted IT security advisor by remaining vendor-agnostic, trustworthy, independent, and cybersecurity focused. With best-of-breed technologies from industry-leading vendor partners, expertly qualified service delivery teams and a state-of-the-art consulting practice, Help AG delivers unmatched value to its customers by strengthening their cyber defences and safeguarding their business.

[Apply Now](#)

Cross References and Citations:

1. IT Support Technician [Baghdadjobs](#) [Jobs Dubai](#) [Baghdadjobs](#) ↗
2. IT Support Technician [Repairjobs](#)[Jobs Dubai](#) [Repairjobs](#)↗
3. IT Support Technician [Europajobscentral](#) [Jobs Dubai](#) [Europajobscentral](#) ↗
4. IT Support Technician [Topjobsearch](#) [Jobs Dubai](#) [Topjobsearch](#) ↗
5. IT Support Technician [Managementjobs](#)[Jobs Dubai](#) [Managementjobs](#)↗
6. IT Support Technician [Bollywoodjobs](#)[Jobs Dubai](#) [Bollywoodjobs](#)↗
7. IT Support Technician [Contractjobs](#)[Jobs Dubai](#) [Contractjobs](#)↗

8. IT Support Technician GulfjobscentraJobs Dubai Gulfjobscentra ↗
9. IT Support Technician Usajobscareer Jobs Dubai Usajobscareer ↗
10. IT Support TechnicianOrthopedicjobs Jobs Dubai Orthopedicjobs ↗
11. IT Support TechnicianEducareer Jobs Dubai Educareer ↗
12. IT Support TechnicianFree-job-postings Jobs Dubai Free-job-postings ↗
13. IT Support TechnicianJohannesburgjobs Jobs Dubai Johannesburgjobs ↗
14. IT Support TechnicianSwedenjobs Jobs Dubai Swedenjobs ↗
15. IT Support TechnicianUzbekistanjobs Jobs Dubai Uzbekistanjobs ↗
16. IT Support TechnicianUkjobscareer Jobs Dubai Ukjobscareer ↗
17. IT Support TechnicianRetailjobsnearmeJobs Dubai Retailjobsnearme ↗
18. IT Support TechnicianArchitecturejobs Jobs Dubai Architecturejobs ↗
19. It support technician Jobs Dubai ↗
20. AMP Version of It support technician ↗
21. It support technician Dubai Jobs ↗
22. It support technician Jobs Dubai ↗
23. It support technician Job Search ↗
24. It support technician Search ↗
25. It support technician Find Jobs ↗

Source: <https://ae.expertini.com/jobs/job/it-support-technician-dubai-help-ag-an-e-enter-5257452dcc/>

Generated on: 2024-05-02 by Expertini.Com