

Junior Customer Success Manager Jobs In Dubai | Sana Commerce

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Company: Sana Commerce

Location: dubai

Category: other-general

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Description:At Sana Commerce we're committed to an inclusive environment and recognize that our diverse workforce is one of our greatest strengths. It all started in 2007, with a pizza and a plan. Sana Commerce is an e-commerce platform designed to help manufacturers, distributors and wholesalers succeed by fostering lasting relationships with customers who depend on them. We're a fast-growing SaaS company that allows you to take ownership of your career. At Sana Commerce, we're looking for a Junior Customer Success Manager to help our customers to drive value in UKI region by ensuring the best experience possible with our e-commerce platform.

Responsibilities:Driving the success within your portfolio of accounts based in UK and Ireland by acting as an internal advocate;

Building and maintaining deeply rooted relationships with your customers;

Increasing retention by taking action on identified risks;

Advising your customers on how our solution can help them achieve their objectives;

Managing our online customer community.**Requirements:**You have at least 1 year of experience in Business Development, Customer Success, or Account Management within the UK – Irish market;

A native level of English. Any other (B2+) European language: Dutch, German, French, Italian, Danish, or Swedish is a plus;

Excellent communication and listening skills;

Customer-centric Mindset;

A bachelor's degree (minimum requirement).#J-18808-Ljbfrr

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