

Junior Experience Design Consultant Jobs in Dubai | Serco

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Company: Serco

Location: , Dubai, United Arab Emirates

Category: management

1- Junior Experience Design Consultant

Job: Full Time

Location: Dubai, UAE

Description:

Successful candidates for ExperienceLab's graduate program will have the chance to learn from seasoned service designers and innovation consultants while playing a crucial part in developing solutions that transform the way our clients deliver services.

Job Responsibilities:

Assist the Experience Designer with project work and work with others to gather, analyse and synthesise data

Carry out research activities from attending kick off meetings, recruiting participants, preparing discussion guides, and supporting the moderation of research sessions

Communicate insights, using visual, written and verbal skills and support in creating service design artefacts (e.g. journey maps, service blueprints, persona etc.)

Collaborate with cross-functional teams to define, design and deliver forward looking solutions and support with prototyping and testing products with real customers and stakeholder clients

Job Requirements:

Degree level qualification ideally backed by a passion for design

A genuine interest in people and services

Strong passion to “make a difference” – in whatever way you define

Desire to learn – through self-development

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