

L&D Specialist (Multimedia) Jobs in Dubai | Emirates Careers

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Company: Emirates

Location: dubai

Category: other-general

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Job Requirements:

HR/ Multimedia/Other : 5+ Years

Degree or Honours (12+3 or equivalent)

Experience in Multimedia/HR Training/Other

Experience in creating, developing and maintaining instructional media for adult education on multiple learning platforms.

Troubleshooting and resolving IT issues in a timely manner.

Communicating with coworkers to diagnose problems.

Installing and configuring hardware and software.

Talking coworkers through the process of fixing technical issues.

Prioritizing your workload to ensure the most critical issues are resolved first.

Documenting common support procedures that coworkers can follow.

Providing support remotely when necessary.

Degree in computer science or information technology preferred.

Microsoft certification is advantageous.

Previous experience in a technical support role.

Experience with remote desktop applications.

#J-18808-Ljbffr

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