Linux Systems Engineer Jobs In Dubai UAE 2023 | GAC Group

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Company: GAC Group

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Purpose of Role: Primary responsible for software research, development, maintenance, troubleshooting and installation of virtual private servers using Linux operating system.

Provide 24/7 customer support via email, skype and phone for all Sicuro related services.

Capable of installing GPS tracking devices and provide both hardware and software training using a good command of the English language.

Responsibilities:

Setup new VPS instance including the backup, application installations, configurations and firewall.

Analyzes and resolves problems raised by the client associated with the Linux operating system's servers, hardware/software and applications.

Monitor the VPS instances' performance and to ensure all are in accordance with the client's requirements and standards.

Accomplishes all protocols related to deployed personnel and PM clients.

Provides timely response/solutions to all customer concerns handled during shifts.

Actively spot and react to any issues concerning both hardware and software.

Requirements:

Bachelor's degree in Electronics and Communications Engineering, preferably board certified

Minimum 2 years work experience on Linux Server Administration, particularly working on CentOS 7 or RHEL

Computer literacy including proficiency in Microsoft office; Strong verbal and written communication skills

Customer service oriented

Experience in providing technical support to clients by different means, e.g. Team Viewer, telephone and Skype chat

Compose technical documents in Word/Excel/PDF, create and maintain Excel worksheets and databases

Quick to understand systems, hardware and new devices

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