

United Arab Emirates Jobs Expertini®

Lobby Ambassador in New Hotel in UAE, Abu Dhabi

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Company: GlobWorks -

Location: Abu Dhabi

Category: sales-and-related

Lobby Ambassador in New Hotel in UAE, Abu Dhabi Lobby Ambassador in New Hotel in UAE, Abu Dhabi The job posting is outdated and position may be filled Luxury 5 Star Hotel in Dubai is searching for a Lobby Ambassador. The primary responsibility of the Lobby Ambassador is to welcome and initiate the overall first impression of our guest s arrival experience. This position proactively welcomes and engages with our guests, enhancing their experience by fielding inquiries, promoting our vast array of amenities, and facilitating welcoming and efficient interactions. All duties are to be performed according to departmental and property policies, practices, and procedures. Creates positive, memorable, and efficient guest interactions within the hotel lobby and front desk. Provides engaging, entertaining, and inspiring guest service; meeting or exceeding property standards. Proactively greets guests within the lobby environment, identifying needs and fulfilling appropriately. Monitors traffic flow and guest queues within lobby; directing guests as appropriate to minimize wait times. Manages queuing system and procedures in accordance with property policies. Actively identifies, acknowledges, diagnoses, and resolves guest concerns following service recovery protocols. Identifies sales opportunities and promotes premium rooms, suites, and amenities to guests. Maintains comprehensive and accurate knowledge of amenities, outlets, and general information. Exceeds standards for personal appearance and grooming at all times. Facilitates lobby safety, cleanliness, and security. Performs all other job related duties as assigned. Requirements Age: 21 - 32 Male preferred English and Arabic are required. Additional Language as an Advantage. Nice personality Punctuality and guest communication skills Being proactive and using good

judgement when dealing with challenging situations Vaccinated or not against vaccination
Benefits 1 Year Contract 2200 AED Salary (600\$)+ 250 AED Language Allowance + 250
AED Service Charge (after 3rd month) - In total 750 \$Tips Accommodation Visa Insurance
Transportation Flight Tickets Duty Meal Uniform Trainings Age: 21 - 32 Male preferred English and
Arabic are required. Additional Language as an Advantage. Nice personality Punctuality and
guest communication skills Being proactive and use good judgement when dealing with
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