

Lobby Ambassador Jobs in Dubai | Waldorf Astoria Careers

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Company: Waldorf Astoria

Location: Dubai

Category: sales-and-related

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Description:

As a Lobby Ambassador for the Waldorf Astoria Dubai International Financial Centre, you will be working with the Front Office Team which is the main connection between the Guest, the hotel, and the various hotel departments. A Lobby Hostess truly influences the first impressions of our Guests and, therefore, is responsible for performing the following tasks to the highest standards:

Job Responsibilities:

Extending a warm welcome to all the guests arriving at the hotel from the main lobby

Ensuring to be aware of the events taking place in the hotel including the VIP movements in the hotel

Ensure that all guests departing are extended a fond farewell

To consistently provide thoughtful, caring and sincere service extending True Waldorf Service

Being knowledgeable of the hotel services and the various dining outlets.

Job Requirements:

Calm, efficient, and organized with great attention to detail

Excellent personal presentation and communication skills

A passion for delivering exceptional levels of guest service

Ability to multi-task while maintaining a positive attitude when working with a VIP guest

Professional manner with an emphasis on hospitality and guest service

Guest relations experience in the hotel, leisure, and/or entertainment sectors

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