

Lobby Ambassador Jobs In Sharjah | Rotana Hotels & Resorts

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Location: sharjah

Category: other-general

Lobby Ambassador Jobs In Sharjah | Rotana Hotels & Resorts

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As a Lobby Ambassador you are responsible to receive and give a warm welcome to our guests, providing an efficient and courteous approach at all times and your role will include key responsibilities such as-

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Responsibilities Offer consistently professional, friendly, warm and engaging service

Be available for Guests at all times as a point of contact

Actively represent all standards of the Arabian Cultural Connection program, and interact with guests using the coffee and dates station

Plays vital part in the Rotana Service Distinction program, by welcoming guests upon arrival to the hotel main door, escorting guests to check-in point, attending to guests on queue, greeting guests on their way to breakfast and inquire about their satisfaction, and bidding farewell to departing guests at the hotel main door

Use the Tablet Registration tool to register guests on queue while waiting for their turn to check-in at the Front Desk [Apply Also Simulation Technologist Jobs in Ajman | Ajman University](#)

Requirement Proactively meet arriving guests at the main entrance and once they exit their transportation

Seeks out revenue opportunities such as taking restaurant reservations, sales leads etc.

Maintains and promotes up to date knowledge of the hotel and local services and supply

information and respond to Guest queries

Deal promptly, efficiently and pleasantly with any queries

Be aware of all special offers, promotions, and packages at the hotel to promote to guestsApply

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