

United Arab Emirates Jobs Expertini®

Lobby Host (Bellman)

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Company: Dorchester Collection

Location: Dubai

Category: healthcare-practitioners-and-technical

Position Overview

We are not just a collection of hotels and residences, but instead a talented community. A family with a shared passion and commitment to, unapologetically, love and breathe who we are every day. An eclectic grouping who really care about each other and our guests; where belonging transcends all else. We do this with a backdrop of extraordinary hotels and residences, steeped in history, glamour and stories, which provide the perfect stage for our people – our Legends – to live our vision –Treasured by Guests, Cherished by Employees, Celebrated Worldwide.

Diversity and Inclusion at Dorchester Collection are core beliefs of our We Care philosophy. The basis of We Care is to create an environment where all of our employees feel valued and respected, allowing positive engagement to prosper. We continually strive to build and nurture a culture where inclusivity is part of our DNA, reflected by our core values of Passion, Personality, Respect, Working Together and Creativity. When submitting your application, please let us know if you require any special accommodations during the interview process.

We care about your career and are known for having the absolute best people in the industry. When you join us as a Lobby Host you start a unique opportunity to become celebrated as the very best in your field. You'll learn not only from your fellow Legends, but also through our award-winning learning academy, so that you can achieve the highest standards of craft, service, and leadership and become a legend in your own story.

What you'll get

As a Lobby Host at One at Palm Jumeirah managed by Dorchester Collection Dubai here are just some of the great benefits you will receive:

Competitive Salary Package

World-class Development Opportunities

Complimentary stays with breakfast included in our sister Dorchester Collection hotels.

50% off at bars and restaurants within all of our sister Dorchester Collection hotels

Medical Insurance

Life Insurance

Biannual Flight Allowance

Meals Allowance

Housing Allowance

Transportation Allowance

Uniform provided by the Company with complimentary laundry

What you'll do

You'll love what you do and take pride in delighting our guests:

You will greatly contribute to the processes and activities that create and promote the Dorchester Collection culture, values and bring the Company Philosophy "We Care" to life ensuring our employees and guests receive nothing but the best experience.

You will create real connections and meaningful relationships by utilizing collective intelligence from all sources.

Our Lobby Host are responsible for providing assistance and support to all the Residents, their families and guests in the Lounge as well as on the Forecourt or on the Amenity level of One at Palm Jumeirah Residences, all to ensure our guests receives nothing but the best experience.

Your responsibilities will be to deliver, collect and store luggage and packages for the

Residents, their family and guests and ensure this is done seamlessly and efficiently allowing for any retrieval to be easy for any other team member.

Sometimes our guests have special requests involving and even special occasions. Most of these requests are fulfilled by our Residence Concierge.

Our values of Passion, Personality, Respect, Working Together and Creativity guide us each and every day. As a Lobby Host you'll have the opportunity to bring these to life and continue to create our legacy.

Communication is what keeps our departments running perfectly. Our Lobby Host must communicate with other departments in order to ensure the alignment remains.

The items shared are the essence of a day in the life of a Lobby Host but we'll make sure you are provided with specifics on how we care for our Residences.

What you'll bring

You'll bring your unique personality and passion to the role and the team.

High empathy. Resilient. Guest centricity. Confident. Well spoken. Manage multiple relationships and tasks. Spirit of generosity. Passionate for the brand. Problem solver, quick on their feet. Curious and culturally aware. Proactively seek to connect. Goes above and beyond.

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English is the primary language used in our residences. You can comfortably communicate in this language.

You will have previous experience as bellman or room service waiter is preferred. High level of English and additional languages are an advantage.

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