

Loss Prevention Manager

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Company: TIME's group

Location: , , United Arab Emirates

Category: other-general

Management - Area/Multi-site (Retail & Consumer Products) Established in the 1930s as a trading business, Al-Futtaim Group today is one of the most diversified and progressive, privately held regional businesses headquartered in Dubai, United Arab Emirates. Structured into five operating divisions; automotive, financial services, real estate, retail and healthcare; employing more than 35,000 employees across more than 20 countries in the Middle East, Asia and Africa, Al-Futtaim Group partners with over 200 of the world's most admired and innovative brands. Al-Futtaim Group's entrepreneurship and relentless customer focus enables the organization to continue to grow and expand; responding to the changing needs of our customers within the societies in which we operate. By upholding our values of respect, excellence, collaboration and integrity; Al-Futtaim Group continues to enrich the lives and aspirations of our customers each and every day. The Loss Prevention Manager is responsible for assisting in the development, implementation, and monitoring of Loss Prevention programs. He/she performs periodic inspections and conducts investigations on incidents causing injuries, and/or damages and losses to company's property and business. General Outline Assist in the development, implementation and maintenance of Loss Prevention processes which include shrinkage control, cycle count analysis, action plans design per store and the country. Conduct investigations after incident occurrence and handle related reporting and corrective follow up in line with the corporate policy and local country laws. Monitor compliance with established safety policies, procedures and standards, and the implementation of accidents prevention techniques. Conduct daily weekly, monthly and random store audits including safety inspections, as well as communicate Loss Prevention

and security reports/results to Management. Assessing and highlighting areas of business exposure by geography, business format in context of country, products & local legislation etc. Perform spot checks on stores to monitor schedules and evaluate potential risks during non-conventional working hours such as weekends, evenings, before opening, after closing, during stock counts. Coordinate Loss Prevention related trainings for Store Managers, Assistant Manager, Section Manager, Cashiers and Retail Assistant, and conduct a variety of training classes. Health & Safety/Store Security: Security Devices in the store are fully functioning: CCTV, TYCO Security Systems: Cash Desk, Entrance, Fitting Rooms, Back Areas, Fire Exist, Shop Floor alarms Found shrinkage impact. Work on Action Plan with store management team, Store Control Door1. Processes and Controls Reinforce and monitor the stock movements processes in the store to improve the stock accuracy. Training and processes reinforcement based on KPI's tracking: Delivery & Transfers between stores processes. Logistics Stock Management & Processes (Deliveries & Transfers Between store) Stock Movements Management: Removal from Sales, Faulty Stocks "Taras" RFID adjustments & Theft Alarms Processes Local Warehouse And logistics management and SOP Draft, Implement and reinforce Security SOP based on the business needs. Analyse HI-POS operations processes to ensure effective and immediate actions are taken when operational inconsistencies are observed. Support on Pilot Stores and new processes implementations roll outs Knowledge on all the store devices (PDA, TGT, iPod, SINT applications and processes RFID expert E-Commerce: Store Processes: SINT, SINT+, Click and Collect, Online Inventory and extra online. E-commerce returns management. Logistics Processes. 2. Reporting Timely weekly/monthly submission of following reports: Store Audits Reports Stores Action Plans based on: Inventory results, Stock Management and POS inconsistencies, Safe Funds Management, External theft, Update Logistics inconsistencies and deliveries differences, Updates on stores performance following store audits and actions set. Analyze and address errors on weekly/monthly ITX Inventory team reports: Faulty Items, Theft, Bookkeeping, Transfers and Delivery processes and Confirmations, Uniforms 3. Health & Safety To ensure good housekeeping is maintained throughout all areas in the store. To be aware of the risks employees and customers are exposed to and to be aware of safe work practices and Company procedures to overcome them. To promote work routines and environment to enhance the welfare of the Teams. To actively communicate with the General services team to ensure maintenance issues are reported and incidences sorted. 4. Management Effective, consistent and regular communication with other Store

Manager and Brand Managers. Drive all aspects of the KPI report to meet targets and plan accordingly with the rest of the management team. To have and maintain at all times competent knowledge thru regular training for staff. Quality leadership skills to lead the staff to perform to their fullest potential. To possess effective communication skills and team spirit between Inventory, Internal Audit, Retail and other department's staff and management. Build and maintain good rapport with staff and customers.

WHAT EQUIPS YOU FOR THE ROLE 10-12 years of relevant experience. Good degree of understanding and experience in Product, Merchandising, Finance, Marketing, Retail Sales Operations, Loss Prevention, Risk Management, Compliance and Inventory Control. Knowledge and experience in organizational effectiveness and operations management. Ability to demonstrate critical thinking and problem-solving skills. Team management experience - Passion for people and processes. Self-motivated and ability to motivate others. Systematic organized approach to work with excellent time management skills. Goal oriented and proactive. Ability to handle pressure and react quickly to situations.

Company information Registration No. 1288689-P Your application will include the following questions: Which of the following statements best describes your right to work in Malaysia? What's your expected monthly basic salary? How many years' experience do you have as a Loss Prevention Manager? How much notice are you required to give your current employer? Report this job advert Don't provide your bank or credit card details when applying for jobs. Researching careers? Find all the information and tips you need on career advice.

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