

## MICROSOFT DYNAMICS CRM TECHNICAL CONSULTANT Jobs In Abu Dhabi | Duncan & Ross Consulting

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Collaborate with business analysts and CRM stakeholders to understand business requirements and design scalable and efficient solutions within Microsoft Dynamics CRM. Customize and configure Microsoft Dynamics CRM components, including entities, workflows, plugins, custom forms, views, and reports.

Write custom code using various programming languages like C#, JavaScript, HTML, and CSS to extend the functionality of Microsoft Dynamics CRM and integrate it with other systems.

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Responsibilities

Integrate Microsoft Dynamics CRM with other applications and databases, ensuring seamless data flow and process automation.

Perform unit testing and support system testing to validate the functionality and performance of CRM solutions.

Plan and execute the deployment of CRM solutions across development, testing, and production environments while ensuring data integrity and minimal disruption to users.

Provide ongoing support, troubleshoot issues, and perform periodic maintenance to keep the CRM system running smoothly.

Document all development activities, including requirements, design, code changes, and configurations.

Assist end-users and stakeholders in understanding the CRM system's features, functionalities, and best practices.

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Requirement

Proficiency in Microsoft Dynamics CRM customization and configuration.

Strong programming skills in C#, JavaScript, HTML, and CSS.

Knowledge of Microsoft .NET framework and ASP.NET development.

Experience with integrating CRM with other systems using Web services or APIs.

Familiarity with SQL databases and data migration techniques.

Certifications (preferred but not mandatory):

Microsoft Certified: Dynamics 365 Customization and Configuration

Microsoft Certified: Power Platform Developer Associate

Ability to understand complex business requirements and translate them into technical solutions.

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