

# United Arab Emirates Jobs Expertini®

## Modern Workplace IT Architect - Home Based EMEA

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Company: Fortrea

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

As a leading global contract research organization (CRO) with a passion for scientific rigor and decades of clinical development experience, Fortrea provides pharmaceutical, biotechnology, and medical device customers a wide range of clinical development, patient access and technology solutions across more than 20 therapeutic areas. With over 19,000 staff conducting operations in more than 90 countries, Fortrea is transforming drug and device development for partners and patients across the globe.

### **Job Overview:**

**As the Architect, you will play a key role in leading the architecture and design of modern digital workplace technology, encompassing both on-premises and cloud resources. Reporting directly to the Executive Director Modern Workforce Services, you will collaborate with service providers, functional business units, and technical stakeholders to deliver innovative and effective solutions. We strive to build a diverse, inclusive, and talented workforce who will contribute to the Company's vision, mission, and goals.**

### **Summary of Responsibilities:**

**Collaborate with IT Infrastructure Management to develop and execute technical strategies aligned with business objectives, ensuring seamless delivery of digital workplace services.**

**Oversee the engineering of digital workplace solutions, including hardware and software infrastructure, to ensure optimal performance, scalability, and security.**

**Engage with vendors and Managed Service Providers (MSPs) to identify and implement innovative technology solutions.**

**Serve as the final escalation point for resolving technical issues.**

**Lead cross-functional teams and architectural initiatives, manage risks, and effectively communicate project status to stakeholders and senior management, ensuring successful delivery of digital workplace projects within specified timelines, budget, and quality standards.**

**Create and present comprehensive documentation and related artifacts for all completed work.**

**Proactively identify and address potential issues related to the delivery of digital workplace services and technologies, employing strong problem-solving skills.**

**Collaborate with the Security Organization to integrate security products and technologies, such as Antivirus, Antimalware, HIDS, VPN Services, Volume Encryption, Secure Configuration, Monitoring and Vulnerability Management, and other end point protection system, IAM, and Data Recovery, into the portfolio of end user compute solutions.**

**Lead the design and implementation of Digital Workplace services, taking ownership of the entire process.**

**Minimum Qualifications Include:**

**Bachelor's Degree in Computer Science or a related field or relevant experience required**

**A minimum of 8 years' experience in the technical setup of Workplace imaging and setup required**

**A minimum of 7 years of experience in an architecture or solutions design role focused on Digital Workplace Solutions.**

**Expert knowledge of desktop and mobile devices (i.e., Windows, MacOS, Android, and iPhone).**

**Expert knowledge of Virtual Desktop infrastructures and relevant infrastructure**

**configurations.**

**In-depth knowledge of the digital workplace product landscape and underlying IT solutions, including M365, file sharing, collaboration solutions, conferencing, and mobility.**

**Extensive expertise and administrative experience with SharePoint Online, M365 (including Microsoft Teams, Exchange Online, and MS365 Security & Compliance), Active Directory / Azure Active Directory.**

**Solid experience with end-point management solutions such as SCCM, MDM, CMG, and Intune.**

**Strong ability to articulate and communicate Digital Workplace concepts and practices to both business and IT stakeholders.**

**Proficient documentation skills, including design materials and presentations.**

**Previous experience in hybrid multi-cloud environments, including SaaS, PaaS, IaaS, and on-premises solutions.**

**TOGAF or other architectural certifications are a plus.**

**Preferred Qualifications Include:**

**Excellent creative problem-solving and analytical skills.**

**Adaptability to change.**

**Ability to communicate complex technical concepts to non-technical stakeholders.**

**Additional Skills:**

**Fluent- in English, other additional languages would be an asset.**

**Experience in a CRO environment preferred.**

Fortrea is actively seeking motivated problem-solvers and creative thinkers who share our passion for overcoming barriers in clinical trials. Our unwavering commitment is to revolutionize the development process, ensuring the swift delivery of life-changing ideas and therapies to patients in need. Join our exceptional team and embrace a collaborative

workspace where personal growth is nurtured, enabling you to make a meaningful global impact.

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