

## NetSuite Functional Consultant

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Company: Convergent

Location: Dubai

Category: healthcare-practitioners-and-technical

### **JOB SUMMARY:**

Responsible for Managing and implementing full project life cycle and providing support for NetSuite to clients. Bring deep business process knowledge to identify and analyze clients business requirements, design and propose solutions and provide post go-live support. Ensure seamless transition through customer lifecycle working closely with external and internal stakeholders.

### **KEY RESULTS AREAS (RESPONSIBILITIES):**

Leverage extensive experience of NetSuite to implement end to end project deliveries (Preferably International experience).

Evaluate customers business requirements, needs and objectives and transform same to company processes, solutions and modules being implemented.

Document requirements and translate into proper system requirements using high-maturity methods, processes, and tools.

Support multiple clients concurrently with aggressive timelines to achieve objectives including client satisfaction and implementation profitability

Lead design activities defining requirements, testing and provide direction to customers

and junior consultants.

Customize and configure solutions to customer requirements including integration

Define and prepare Functional Specification Documents

Provide functional expertise to support the development of customizations, integrations, reports and data migration scripts

Lead testing activities and test requirements for each phase of the project lifecycle

Support change management activities and advising on potential benefits

Troubleshoot issues that arise during configuration sessions

Provide support and knowledge transfer to functional and technical staff, internal and external stakeholders in the support and use of new or existing systems

Primary point of reference for questions, suggestions and complaints for change configuration

Ensure appropriate levels of product training is provided and user manuals are shared with clients.

Provide on-going post go-live support to optimize user adoption

Take ownership of tasks and complete the tasks within the deadline

Identify and implement best Practices, standards and regulations

Participate in the project progress meetings and proactively identify risk areas

Perform independent analysis of client situations and challenges, without requiring detailed direction

Form conclusions, strategies and recommendations that help our clients make informed decisions

Provide direction to junior team members on projects

Assist management in defining the overall project tasks and workplan

With guidance of firm leadership, identify and pitch new business development

opportunities for existing clients

## **EDUCATION**

Bachelors degree in Computer Science, IT, Engineering or related field

NetSuite certifications are mandatory

## **Work Experience**

At least 4 years of experience in NetSuite implementation

Strong business process skills in the following Finance, Warehouse management, procure-to-pay, Lead-to-cash, Project Management, Finance and inventory

## **Specific Skills**

Demonstrate knowledge and interest in the latest NetSuite updates and best Practices

Ability to take ownership of tasks and complete the tasks within given deadline

Ability to work independently and be a self learner

Strong verbal and written communication skills

Well-developed interpersonal skills

Strong conceptual, analytical and problem-solving skills

Detail oriented, able to multitask and meet deadlines

Ability to work well in a team environment.

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