

United Arab Emirates Jobs Expertini®

Officer - Employee Care

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Company: TASC Outsourcing

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Job Description :

Our client is into Metals & Minerals Industry . They are now looking for an Officer- Employee Care to join them.

Roles & Responsibilities

Monitors day-to-day operations assigned for Employee Care Centre to ensure compliance with the established standards and procedures.

Review teams' daily performance using ticketing & WebEx application

Oversees the handling of customer-related issues from inception till resolution

Drives customer satisfaction by pro-actively developing tools and resources to resolve issues and complaints.

Complies with all relevant safety, quality and environmental management policies, procedures and controls to ensure a healthy and safe work environment.

Preference

Immediate Joiner is preferred

Minimum of 2-4 years of experience in a similar role

Excellent interpersonal negotiation skills and written and spoken English

Experience in Robotic Process Automation

Qualifications:

Masters in Human Resource

Working experience in SAP Success Factor

Benefits:

Medical Insurance

Employment Visa

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