

United Arab Emirates Jobs Expertini®

Officer Process Excellence | Daman National Health Insurance Company Abu Dhabi

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Company: Daman National Health Insurance Company

Location: , Abu Dhabi Emirate, United Arab Emirates

Category: business-and-financial-operations

Officer Process Excellence | Daman National Health Insurance Company Abu Dhabi

The National Health Insurance Company – Daman is the region’s leading specialised health insurer, providing comprehensive health insurance solutions to more than three million members in the UAE.

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Internal: Minimum 2 years of operational experience with good presentation and communication skills

External: Minimum 3 years of operational experience working with insurance policy management; exposure to a training/teaching role is a must

Minimum of high school degree with required relevant experience

Diploma/bachelor’s degree in any field is preferred

Skills and Competencies

Excellent presentation and teaching skills

Ability to exercise a sound operational knowledge of established programs, processes, policies and activities to guide work processes

Sound know-how in all core systems and functionalities using MedNext, WF Monitor, TTS, DCTM, WEBTOP, Continuity Certificate Tool, Urgent Certificate Tool, Visit Visa, Oracle, and any other supported system application

Familiar with the frequently used concepts across Daman, such as loss ratio, NRP, Loadings, etc.

Good command of written/spoken English; knowledge of Arabic language is an advantage

Good analytical, execution, problem solving and decision-making skills

Proactive and results oriented whilst ensuring high quality of work

Advanced level of customer service orientation and professionalism in all interactions

Good knowledge of health insurance concepts

Good knowledge in sales operations processes and procedures

Highly organised with good observation skills

Don't miss out on this exciting opportunity – apply now at dubaiofferz.com

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