Operation Engineer – CC&CP | Ericsson Dubai

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Company: Ericsson

Location: dubai

Category: other-general

Operation Engineer – CC&CP | Ericsson Dubai

The future is a place for purpose & vision – ours are clear, and we invite partners,

customers and consumers to join us in our journey.

We are now looking for a senior Operation Engineer – Infrastructure to operate, maintain and

support the Customer IT Environments located in UAE, Turkey, Egypt and South Africa.

You will work in a virtual global support team providing the infrastructure support service

based on SLA.

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What You Will Do

Perform support activities of a complicated nature on nodes/networks, tools and common/IT

infrastructure.

Be proactive in performance and availability monitoring

Propose improvements to enhance stable operations.

Troubleshoot and solve complex problems

Act as a mentor to others

Propose, participate, and drive local and global improvement initiatives.

Provide technical support to management

Technical reference for management and for external customers

Drive knowledge sharing methods locally and contribute globally within IT

Lead the local implementation of complex innovative ideas

Be proactive in performance and availability monitoring

Analyze and clarify the requirements to develop complex solutions and tools

Drive activities for solutions and tools development

and the development of complex solutions.

Drive and perform activities for complex solutions

You will bring

Bachelor's degree in computer engineering or related field, with strong understanding of computer

science fundamentals or relevant experience

8+ years' experience as IT infrastructure operation/support engineer

Experience in Data Center/Server Room operations

and in Server infrastructure (DELL, HPE, etc.) operations.

Experience in Virtual environment (VMware vSphere, vSAN, Horizon) operations

and in Windows/Linux system operations

Experience in Network infrastructure (Routing & Switching, VPN, Firewall) operations

and in solution design for infrastructure/virtualization/cloud

Experiencein IT security compliance management

Language: Fluent business English, Native Turkish and Fluent Arabic is plus

Monitoring/logging system (Zabbix, Nagios, etc.)

Automation & Scripting (Ansible, Python, Bash, PowerShell)

Kubernetes, Container Operation

AIOPs or IaC

Cloud certification (Azure, AWS, GCP)

5-15% travel required depend on location

50% or above in office

Nightshift work may be required in case of emergency based on SLA

Don't miss out on thisn't m exciting opportunity – apply now at dubaiofferz.com#J-18808-Ljbffr

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