

United Arab Emirates Jobs Expertini®

Operations Specialist

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Company: Careem Networks FZ LLC

Location: Dubai

Category: other-general

About the team:

Careem BIKE (a Careem Vertical) introduced the first public network of electric bicycles and scooters to the region.. We are excited to help improve quality of life and encourage healthier living in the UAE. The Careem BIKE stations in the UAE advance nations sustainability agenda. We are looking for talented colleagues to join us in this exciting journey.

What you'll do:

An Operations Supervisor looks after the Field Team's performance, efficiency and productivity and provides essential and critical reports related to the people, operations and overall Network Condition to Operations Manager, Engineers and Management team - ensuring smooth operations on a daily basis .

Conducts training. Implements and enforces systems, policies, and procedures.

Maintains safe and healthy work environment by establishing and enforcing organisation standards and adhering to legal regulations.

Completes operations by developing schedules, assigning and monitoring work, gathering resources, implementing productivity standards, resolving operations problems, maintaining reference manuals, and implementing new procedures

Controls expenses by gathering and submitting budget information, scheduling expenditures, monitoring variances, and implementing corrective actions.

Provides quality service by enforcing quality and customer service standards.

Contributes to team effort by accomplishing related results as needed.

What you'll need:

Minimum Requirements (Mandatory)

Minimum 5 years previous experience as an operations supervisor or similar role

UAE Driving license

Experience with bicycle and sustainability transportation advocacy

Affinity for IT solutions and app based services

Excellent communications skills including cross cultural skills

Strong analytical and problem-solving skills

Additionally:

Love of bicycles and understanding of the bike sharing industry

Ability to identify priorities and execute critical tasks under deadlines

Highly organised and process oriented

Ability to lead employees efficiently and fairly

Patience and the ability to be both self-directed and work well in a team environment

Flexibility and the willingness to sometimes work on holidays and after hours

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