

United Arab Emirates Jobs Expertini®

Ops Excellence Supervisor Jobs in UAE | UPS Jobs 2022

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Company: United Parcel Service

Location: united arab emirates

Category: other-general

1- Ops Excellence Supervisor

Job: Full Time

Location: UAE

Description:

This position supports the operation to ensure it meets and exceeds customer service and quality objectives. He/She assists with the development, assessment and alignment of service goals with company objectives. This position supports the implementation of training activities and provides operational support. He/She is responsible for analyzing performance metrics and ensuring service processes and procedures align with business objectives, including gathering performance trend data and determining improvement areas where appropriate.

Job Responsibilities:

Gathers necessary data and assists with data analysis to develop work measurement methodologies.

Conducts audits as needed to identify areas or processes that are out of compliance.

Identifies and records non-compliance exceptions, reviews records and works with operations management to develop action plans that address all non-compliance exceptions.

Verifies implemented changes.

Job Requirements:

Bachelor's Degree or International equivalent

Bachelor's Degree or International equivalent in Engineering, Mathematics, Computer Science, or a related field – Preferred

Experience with Microsoft Office Applications: Word, PowerPoint, and Excel

Willing to work flexible shifts hours and possibly weekends

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