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Patient Relations Officer Jobs at University Hospital Sharjah

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Patient Relations Officer Jobs at University Hospital Sharjah

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Description:

The Patient Relations Coordinator will act as an important bridge between families and a

hospital. They will assist patients in obtaining services, understanding policies, making health care decisions and they will work to resolve problems and act as mediators when treatments and care is involved.

Job Responsibilities:

Actively participates in upholding and promoting the vision and culture of University Hospital-Sharjah (UHS).

Complies with all UHS policies and procedures and fire regulations.

Participates in all aspects of the International Accreditation program to assist UHS attain and maintain international accreditation standards.

Participates in commissioning assigned and associated areas.

Job Requirements:

Desirable, but not essential, tertiary qualifications in Business or equivalent.

Computer training: MS Word, Excel, Outlook, databases, Internet.

Knowledge of medical terminologies.

3-5 years experience working in the UAE or affiliated regions.

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