

POS Techno-Functional Lead - 2 year contract

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Company: Al Tayer Group

Location: , , United Arab Emirates

Category: sales-and-related

This job posting isn't available in all website languages POS Techno-Functional Lead - 2 year contract As a leader in luxury retail in the Middle East, Al Tayer Group's retail division, Al Tayer Insignia, hosts a portfolio of some of the world's best luxury brands in the fashion, jewellery, home and department store categories. Complementing its position in luxury retail, Al Tayer Insignia has also built new frontiers in lifestyle retail, representing leading brands in the Beauty, Home, Fashion and Hospitality sectors. Our brands include Bloomingdales, Harvey Nichols and Armani to name just a few! About The Role The Retail Omni and Store Lead will be responsible for leading the Omnichannel and store modules for a major Retail ERP transformation program. This role required a strong understanding of Xstore POS and all the touch points related to the Omnichannel Retail environment. Implementation experience of XStore with SAP S/4Hana is strongly preferred. The role required extensive experience in point-of-sale operations and all the third-party integration for a smooth operation in a luxury retail environment. The role required a Highly Motivated and Change Leader with an interest in Digital Transformation. What You'll Be Doing Strategic Roles and Responsibilities Support the ERP transformation program aligned with the business stakeholders and SI Partner for a successful implementation. Delivery of the respective modules on time, within budget, and to quality Drive the focus on the delivery of vanilla system and processes. Delivery of business functional requirements and intended outcomes, with traceability to all planned scopes including XStore POS Systems, Order Management, integration, data migration, and reporting in SAAS based environment. Transition program delivery to BAU on closure. Adopt defined governance within ATG and across vendors to enable timely decisions to be made and

full program visibility. Business Engagement & Requirement Responsible for Business process definition and modelling in collaboration with key business SMEs. Hands-on experience and business process expertise on Omnichannel-enabled XStore POS, Store fulfilment, Last Mile, and marketplace for online channels. Needs to have a deep understanding of Customer order life cycle for both online and store starting from order to customer delivery. Experience in different types of Payments and EFT integration with the Banks for Retail XStore POS. Good understanding of Designing, customizing, and configuring XStore POS systems and the integrated modules. Solution Design and Configuration Translate business requirements into detailed technical specifications for Retail ERP solutions, considering industry best practices and organizational goals. Providing solutions to address the identified gaps and improve overall process efficiency and effectiveness. Implementation experience of POS hardware, infrastructure, and PCI compliance specifications for a tightly integrated POS system. Data Integrity Oversee the integration of data from various sources into the Retail XStore POS and Omni system, ensuring data accuracy and integrity for effective reporting and analysis. Develop and maintain data models to support performance management processes. ERP Implementation & Testing Hands-on Experience in a full cycle of Implementation and upgrade as well as in support projects. Knowledge of Retail POS and Omni Channel Workflow and process. Must have Launch/Support experience of Omni modules on a fully function E-commerce website. Must have experience in POS rollout in GCC countries. Needs to have an understanding of localization, Focalisation for the GCC countries and Tax rules. Act as a liaison between the functional and business users during UAT. Understand business requirements, define test cases, manually validate end-to-end functionality, and provide ad-hoc training and user support as required. Actively Interact with the Functional consultants and product owner to design test cases and validate business requirements. Change Management Involved in full cycle, large-scale end-to-end Digital transformational project implementations and playing a key role as a Change management Champion for Business units. Responsible for change management within the organization as applicable. Performance Optimization and Continuous Improvement Experience in POS performance testing for a cloud environment. Monitor the post-implementation performance of Core ERP system processes, identifying opportunities for optimization and enhancements. Collaborate with relevant teams to drive improvements in core ERP processes, ensuring alignment with evolving business needs. Managing Performance Directing, motivating, and developing your direct program team Retail IT and Support Partners. Stakeholder engagement and management across impacted

stakeholders and contributing vendors. Support the project teams, assume responsibility for the program's people and vendors delivery, and manage performance issues. Manage self in line with the organization's HR policies, procedures, processes, and practices to ensure adherence and to maximize employee contribution to business performance. Foster strong cross-functional collaboration by working closely with business units, IT, project managers, and other relevant teams. Communicate project status, risks, and issues to stakeholders and leadership, ensuring transparency and alignment.

About Us Education: Bachelors/ Masters or Engineering in Computer Science or relevant field. Retail Functional certification is preferred. Experience: 12-15 years of IT experience, out of this a minimum of 5+ years of Omnichannel-enabled Retail Store System experience. Must have XStore implementation experience. Other requirements: Must have at least 3 Implementation experiences in Retail ERP and XStore POS including Store Rollout. Implementation Experience in Retail Omnichannel including E-commerce will be an added advantage. Experience in integrating 3rd party applications with XStore including EFT and payment gateway. Strong knowledge of Retail industry processes across multiple business functions. Well-versed with Project Management principles such as Waterfall, Agile, Spiral, etc. Excellent communication skills to facilitate collaboration between business and technical teams and convey information to diverse stakeholders. Solid understanding of change management principles and practices. Proven knowledge of technical, commercial, and organizational issues that impact Program strategy and planning. Strong technical background and ability to understand complex software functionality, design, and technical issues, to drive the right priorities, trade-offs, and resolutions. Strong verbal and written communication, especially in the areas of teamwork, stakeholder management, and ability to influence; ability to facilitate dynamic meetings and discussions. Must have at least 3 Implementation experiences in Retail ERP and XStore POS including Store Rollout. Implementation Experience in Retail Omnichannel including E-commerce will be an added advantage. Experience in integrating 3rd party applications with XStore including EFT and payment gateway. Strong knowledge of Retail industry processes across multiple business functions. Well-versed with Project Management principles such as Waterfall, Agile, Spiral, etc. Excellent communication skills to facilitate collaboration between business and technical teams and convey information to diverse stakeholders. Solid understanding of change management principles and practices. Proven knowledge of technical, commercial, and organizational issues that impact Program strategy and planning. Strong technical background and ability to understand complex software functionality, design, and technical issues, to drive

the right priorities, trade-offs, and resolutions. Strong verbal and written communication, especially in the areas of teamwork, stakeholder management, and ability to influence; ability to facilitate dynamic meetings and discussions. · Outstanding leadership and organizational skills. Someone applied to the Van Driver position. 57 minutes ago

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