

# United Arab Emirates Jobs Expertini®

## Principal Consultant-iScala (Epicor)-Sharjah, UAE

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Company: Infosys Limited

Location: Sharjah

Category: management

Role – Principal ConsultantTechnology – iScala (Epicor)Location – Dubai, UAEBusiness Unit

– Manufacturing, Infosys LimitedCompensation – Competitive (including bonus)Job

DescriptionAt Infosys, we assure that your career will never stand still, we will inspire you to build what's next and we will navigate further together. Our journey of learnability, values and trusted relationships with our clients continue to be the cornerstones of our organization and these values are upheld only because of our people. Your role In the role of a Principal Consultant, you will anchor the engagement effort for assignments, all the way from business process consulting and problem definition to solution design, development and deployment. You will be pivotal to problem definition and discovery of the overall solution and guide teams on project processes, deliverables. As a thought leader in your domain, you will be the key advisor to architecture and design reviews. You will anchor business pursuit initiatives, client training, in-house capability building. You will have the opportunity to shape value-adding consulting solutions that enable our clients to meet the changing needs of the global landscape. Responsibilities Managing functional and technical customizations in different countries. Managing incidents and service requests within daily support. Working closely with business stakeholders reg. support tasks and also improve business processes. Providing techno-functional cover on new developments outside of the supporting model (small and large projects) Working closely with vendor and other 3rd Party internal and external teams for system bugs and any infrastructure related problems. Leading and training other team members. Job description Role – Principal ConsultantTechnology – iScala (Epicor)Location – Dubai, UAEBusiness Unit –

Manufacturing, Infosys Limited Compensation – Competitive (including bonus) Job Description At Infosys, we assure that your career will never stand still, we will inspire you to build what's next and we will navigate further together. Our journey of learnability, values and trusted relationships with our clients continue to be the cornerstones of our organization and these values are upheld only because of our people. Your role In the role of a Principal Consultant, you will anchor the engagement effort for assignments, all the way from business process consulting and problem definition to solution design, development and deployment. You will be pivotal to problem definition and discovery of the overall solution and guide teams on project processes, deliverables. As a thought leader in your domain, you will be the key advisor to architecture and design reviews. You will anchor business pursuit initiatives, client training, in-house capability building. You will have the opportunity to shape value-adding consulting solutions that enable our clients to meet the changing needs of the global landscape. Responsibilities Managing functional and technical customizations in different countries. Managing incidents and service requests within daily support. Working closely with business stakeholders reg. support tasks and also improve business processes. Providing techno-functional cover on new developments outside of the supporting model (small and large projects) Working closely with vendor and other 3rd Party internal and external teams for system bugs and any infrastructure related problems. Leading and training other team members. Required Overall 15+ years of Experience iScala Functional Knowledge on Finance and Logistics Processes iScala Technical Knowledge on Epicor Service Connect, Crystal, SQL Server Ability to communicate with different level of stakeholders. Project management experience Completed University Degree Fluent in English (written/verbal). Preferred Ability to communicate with different level of stakeholders. VBA experience Knowledge of other ERP Systems Additional language(s) are an advantage. Personal Besides the professional qualifications of the candidates we place great importance in addition to various forms personality profile. These include: High analytical skills A high degree of initiative and flexibility High customer orientation High quality awareness Excellent verbal and written communication skills About Us Infosys is a global leader in next-generation digital services and consulting. We enable clients in more than 50 countries to navigate their digital transformation. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer our clients through their digital journey. We do it by enabling the enterprise with an AI-powered core that helps prioritize the execution of change. We also empower the business with agile digital at scale to deliver unprecedented levels of

performance and customer delight. Our always-on learning agenda drives their continuous improvement through building and transferring digital skills, expertise, and ideas from our innovation ecosystem. Infosys is an equal opportunity employer and all qualified applicants will receive consideration without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status, spouse of protected veteran, or disability.

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