

Principal Consultant-iScala (Epicor)-Sharjah, UAE

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Company: Infosys Limited

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Principal Consultant-iScala (Epicor)-Sharjah, UAE

Lead Consultant

116267BR

Job Description

Role – Principal Consultant

Technology – iScala (Epicor)

Location– Dubai, UAE

Business Unit – Manufacturing, Infosys Limited

Compensation – Competitive (including bonus)

Job Description

At Infosys, we assure that your career will never stand still, we will inspire you to build what's next and we will navigate further together. Our journey of learnability, values and trusted relationships with our clients continue to be the cornerstones of our organization and these values are upheld only because of our people.

Your role

In the role of a Principal Consultant, you will anchor the engagement effort for assignments, all the way from business process consulting and problem definition to solution design,

development and deployment. You will be pivotal to problem definition and discovery of the overall solution and guide teams on project processes, deliverables. As a thought leader in your domain, you will be the key advisor to architecture and design reviews. You will anchor business pursuit initiatives, client training, in-house capability building. You will have the opportunity to shape value-adding consulting solutions that enable our clients to meet the changing needs of the global landscape.

Responsibilities

Managing functional and technical customizations in different countries.

Managing incidents and service requests within daily support.

Working closely with business stakeholders reg. support tasks and also improve business processes.

Providing techno-functional cover on new developments outside of the supporting model (small and large projects)

Working closely with vendor and other 3rd Party internal and external teams for system bugs and any infrastructure related problems.

Leading and training other team members.

Required

Overall 15+ years of Experience

iScala Functional Knowledge on Finance and Logistics Processes

iScala Technical Knowledge on Epicor Service Connect, Crystal, SQL Server

Ability to communicate with different level of stakeholders.

Project management experience

Completed University Degree

Fluent in English (written/verbal).

Preferred

Ability to communicate with different level of stakeholders.

VBA experience

Knowledge of other ERP Systems

Additional language(s) are an advantage.

Personal

Besides the professional qualifications of the candidates we place great importance in addition to various forms personality profile. These include:

High analytical skills

A high degree of initiative and flexibility

High customer orientation

High quality awareness

Excellent verbal and written communication skills

About Us

Infosys is a global leader in next-generation digital services and consulting. We enable clients in more than 50 countries to navigate their digital transformation. With over four decades of experience in managing the systems and workings of global enterprises, we expertly steer our clients through their digital journey. We do it by enabling the enterprise with an AI-powered core that helps prioritize the execution of change. We also empower the business with agile digital at scale to deliver unprecedented levels of performance and customer delight. Our always-on learning agenda drives their continuous improvement through building and transferring digital skills, expertise, and ideas from our innovation ecosystem.

Infosys is an equal opportunity employer and all qualified applicants will receive consideration without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status, spouse of protected veteran, or disability.

Country

UAE

State / Region / Province

Sharjah

Work Location

Sharjah

Interest Group

Infosys Limited

Skillset

Technology|Epicor|iScala ERP Functional

Company

ITL UAE

Role Designation

2016APRCNS Principal Consultant

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