

# United Arab Emirates Jobs Expertini®

## Program Manager (Payments)

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Company: Rakbank

Location: , , United Arab Emirates

Category: other-general

RAKBANK, also known as the National Bank of Ras Al-Khaimah, is a Public Joint Stock Company based in the United Arab Emirates (UAE). It was founded in 1976 and is one of the oldest banks in the UAE. The Bank operates within retail and corporate banking, offering a range of services including personal and business banking, credit cards, loans, investment services, and wealth management. In the recent years, the Bank has achieved significant milestones which includes being named as one of the world's best banks by Forbes ME (2022) and was awarded UAE's SME Bank of the year by the Asian Banking and Finance Awards. The Bank has been successful in achieving the highest profitability and lowest cost of risk since 2015. It has also seen significant growth in its acquiring business, card spending, and business loans. Being on a transformational journey, in partnership with Honeywell, RAKBANK has also taken steps towards sustainability by reducing its overall energy consumption. We are a diverse team comprising of over 3,000 employees from across 58 countries. We make conscious efforts to build talented and diversified teams and encourage people to develop their full potential. We are committed to providing a working environment that promotes work-life balance, career development, recognition and security for the future. In line with our strategy, a major part of our transformation journey is to future proof our bank and establish ourselves as a 'Digital bank with human touch', for our customers. So join us in co-creating the future of RAKBANK!

**What You Will Be Doing**

The Program Manager will define, on behalf of the business, the need for the project and during the earliest phases (inception and definition) will provide the business case to secure capital project funding. As the project is funded and approved through a stage gate process, the program

manager weighs in to verify that the project will deliver the capabilities to the business area in a timely enough manner and at an acceptable cost. The program manager will be the voice of the customer (here the Division) during all phases of the project. He/she will manage stakeholders & shall be Responsible/accountable for program delivery. He/she will follow SDLC process/standards as laid down by RAK delivery. He/she will guide/suggest team/program from his/her payments expertise( shall assist business in business solutions).What You Should HaveProgram manager will be responsible for implementation, coordination and consistency of business management deliverables on the projects for the Division, (including effective implementation of the project management system, if applicable)Align business strategy for delivery of initiative; this will require defining Production Ideation, Product-paper preparation and facilitating approvalsIdentify Business benefit realization, ROI definition & trackingIdentify Business stakeholders and sign-offs, including financial approvals and tracking of Capex budgetProvide project monitoring information and metrics to ensure alignment with plans, objectives, and strategies.Drive process-automation by providing functional know how of business processes, roles and responsibilities, business workflow -wherever possible.Provide status reporting and ensure management is kept informed of progress and issues. Escalate promptly if there are any irregularities/incidents that may lead to risk or financial loss.Researching and sourcing vendors, requesting and evaluating quotes, assessing capabilities, and ensuring everything is completed properly.To act as the main point of contact from the business and to ensure that all project tasks that belong to the business team get done by supporting the Delivery Coordinators accordingly.In a nutshell, PM will have below responsibilitiesPortfolio (Payments)planning, including business case and approvalsProduct / Project ideation /RACI/RAIDVendor selection and managementUAT/CUG sign-off followed by project-risk-tracking (including financials)Requirement alignment & providing support on scope and budgetWhat We Are Looking For5 plus years of Program manager role in BFSI domain or in Fintech, 3 year of SME/PM role in Payments. Pref. experience in Real time Payment Systems & Payments platform implementations.PMP or equivalent , Digital certifications, Payments System knowledge.Should be eloquent and has the knack to speak-the-language of various departments, customers, suppliers, and partnersWhat's In It For YouPay for performance culture (Competitive and performance-linked compensation)Provision of medical care plan for your family and youDiverse workforce and inclusive cultureCareer development and growth opportunities by designWork with the best minds in the fieldGet opportunities to bring

your whole-self to the organization and perform to your best.

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