

Quality Director

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Company: Michael Page

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Join the largest clinic chains in Saudi Arabia. |Be part of a dynamic and highly collaborative team environment.

About Our Client

The client is the leading clinic chain in Saudi Arabia.

Job Description

Quality Management System (QMS) Development: Develop, implement, and maintain a comprehensive Quality Management System across all clinics, ensuring compliance with relevant healthcare regulations and standards.

Quality Assurance: Monitor and assess the quality of patient care and services, identifying areas for improvement and implementing corrective actions.

Regulatory Compliance: Stay up-to-date with local and international healthcare regulations, ensuring that all clinics comply with relevant standards and guidelines.

Clinical Audits: Conduct regular clinical audits and assessments to evaluate the

performance of dental professionals and clinical staff, providing feedback and coaching as needed.

Training and Development: Develop and deliver training programs for clinic staff on quality assurance and patient safety protocols.

Data Analysis: Analyze data related to patient outcomes, patient satisfaction, and clinical performance to identify trends and opportunities for improvement.

Incident Reporting: Implement and oversee an incident reporting system to capture and address adverse events, near misses, and patient complaints.

Performance Metrics: Establish and track key performance indicators (KPIs) to measure the effectiveness of quality improvement initiatives.

Risk Management: Collaborate with clinic managers and healthcare providers to proactively identify and mitigate potential risks to patient safety and quality of care.

Communication: Maintain open communication channels with clinic teams to promote a culture of quality and continuous improvement.

The Successful Applicant

Bachelor's degree in a healthcare-related field (Master's degree preferred).

Minimum of 7 years of experience in healthcare quality management.

Strong knowledge of healthcare regulations and standards.

Proven experience in developing and implementing Quality Management Systems.

Excellent analytical and problem-solving skills.

Strong interpersonal and communication skills.

Ability to lead and motivate teams towards a culture of quality and patient safety.

What's on Offer

Be part of a dynamic and highly collaborative team environment and join the largest clinic chains in Saudi Arabia.

Contact: Zeineb Daghfous

Quote job ref: JN-092023-6191649

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