

RC RAK, Al Wadi Equestrian Manager

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Company: Marriott International

Location: Ras Al-Khaimah

Category: healthcare-practitioners-and-technical

Job Number 24038069

Job Category Golf, Fitness, & Entertainment

Location The Ritz-Carlton Ras Al Khaimah Al Wadi Desert, Al Mazraa, Wadi Khadija., Ras Al Khaimah, United Arab Emirates, United Arab Emirates [VIEW ON MAP](#)

Schedule Full-Time

Located Remotely N

Relocation N

Position Type Management

Job Summary

Supports the Director of Recreation in all aspects of the pool and beach areas, including overall maintenance, daily upkeep, cleanliness and the operation of cabana units. Provides and models service behavior to guests and employees. Strives to continually improve guest and employee satisfaction and maximize the financial performance in areas of

responsibility. Position works with direct reports to carry out departmental strategies.

CANDIDATE PROFILE

Education And Experience

High school diploma or GED; 1 year experience in the recreation/health club operations or related professional area.

OR

2-year degree from an accredited university in Health Education, Physical Education, Hotel and Restaurant Management, or related major; no work experience required.

CORE WORK ACTIVITIES

Supporting Recreation Operations

Supervises and manages employees. Supports day-to-day operations. Understands employee positions well enough to perform duties in employees' absence.

Monitors quality, standards and meets the expectations of the customers on a daily basis.

Demonstrates knowledge of job-relevant issues, products, systems, and processes.

Schedules events, programs, and activities, as well as the work of others.

Provides personal assistance, medical attention, emotional support, or other personal care to others such as coworkers, customers, or patients.

Develops specific goals and plans to prioritize, organize, and accomplish your work.

Supports the management of outside vendors including water sports and scuba.

Orders and manages necessary supplies. Ensures workers have supplies, equipment, tools, and uniforms necessary to do their jobs.

Manages the children's program (e.g., coordinates activities, purchases equipment and supplies etc.).

Manages group activities including sand painting, bon fires, and team building events.

Manages pool and beach areas, including overall maintenance, daily upkeep and cleanliness, and the operation of cabana units.

Providing and Ensuring Exceptional Customer Service

Serves as a role model to demonstrate appropriate behaviors.

Provides services that are above and beyond for customer satisfaction and retention.

Improves service by communicating and assisting individuals to understand guest needs, provides guidance, feedback, and individual coaching when needed.

Conducting Human Resources Activities

Identifies the developmental needs of others and coaches, mentors, or otherwise helps others to improve their knowledge or skills.

Participates in the performance appraisal system process, giving feedback when needed.

Coordinates training activities for employees in department.

Encourages and builds mutual trust, respect, and cooperation among team members.

Communicates expectations and performance objectives to subordinates; subordinates are also open to raise questions and/or concerns.

Marriott International is an equal opportunity employer. We believe in hiring a diverse workforce and sustaining an inclusive, people-first culture. We are committed to non-discrimination on any protected basis, such as disability and veteran status, or any other basis covered under applicable law.

At more than 100 award-winning properties worldwide, The Ritz-Carlton Ladies and Gentlemen create experiences so exceptional that long after a guest stays with us, the experience stays with them. Attracting the world's top hospitality professionals who curate lifelong memories, we believe that everyone succeeds when they are empowered to be creative, thoughtful and compassionate.

Every day, we set the standard for rare and special luxury service the world over and pride ourselves on delivering excellence in the care and comfort of our guests.

Your role will be to ensure that the 'Gold Standards' of The Ritz-Carlton are delivered graciously and thoughtfully every day. The Gold Standards are the foundation of The Ritz-Carlton and are what guides us each day to be better than the next. It is this foundation and our belief that our culture drives success by which The Ritz Carlton has earned the reputation as a global brand leader in luxury hospitality. As part of our team, you will learn and exemplify the Gold Standards, such as our Employee Promise, Credo and our Service Values. And our promise to you is that we offer the chance to be proud of the work you do and who you work with.

In joining The Ritz-Carlton, you join a portfolio of brands with Marriott International. **Be** where you can do your best work, **begin** your purpose, **belong** to an amazing global team, and **become** the best version of you.

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