

## RC RAK Al Wadi, Head Butler

[Apply Now](#)

Company: The Ritz-Carlton

Location: Ras Al-Khaimah

Category: healthcare-practitioners-and-technical

### JOB SUMMARY

Responsible for the daily shift operations of Housekeeping, Recreation/Health Club and, if applicable, Laundry. Directs and works with employees to verify property guestrooms, public space and employee areas are clean and well maintained. Completes inspections and holds people accountable for corrective action. Position assists in ensuring guest and employee satisfaction while maintaining the operating budget. CANDIDATE PROFILE

Education and Experience • High school diploma or GED; 2 years experience in the housekeeping or related professional area. OR • 2-year degree from an accredited university in Hotel and Restaurant Management, Hospitality, Business Administration, or related major; no work experience required. CORE WORK ACTIVITIES Managing Housekeeping

Operations and Budgets • Verifies guest room status is communicated to the Front Desk in a timely and efficient manner. • Inspects guestrooms on a daily basis. • Obtains list of rooms to be cleaned immediately and list of prospective check-outs or discharges to prepare work assignments. • Inventories stock to verify adequate supplies. • Supports and supervises an effective inspection program for all guestrooms and public space. •

Understands the impact of department's operations on the overall property financial goals and objectives and manages to achieve or exceed budgeted goals. • Verifies all employees have proper supplies, equipment and uniforms. • Communicates areas that need attention to staff and follows up to verify understanding. • Supervises daily Housekeeping shift operations and verifies compliance with all housekeeping policies, standards and procedures. • Participates in departmental meetings and continually communicates a clear and consistent

message regarding the departmental goals to produce desired results. Conducting Human Resources Activities • Uses all available on the job training tools to train new room attendants and provide follow-up training as necessary. • Establishes and maintains open, collaborative relationships with employees and verifies employees do the same with them. • Schedules employees to business demands and for tracks employee time and attendance. • Verifies employees understand expectations and parameters. • Verifies property policies are administered fairly and consistently, disciplinary procedures and documentation are completed according to Standard and Local Operating Procedures (SOPs and LSOPs) and support the Peer Review Process, where applicable. • Supervises staffing levels to verify that guest service, operational needs, and financial objectives are met. • Observes service behaviors of employees and provides feedback to individuals. • Verifies employee recognition is taking place on all shifts. • Participates in an on-going employee recognition program. • Solicits employee feedback, utilizes an “open door” policy, and reviews employee satisfaction results to identify and address employee problems or concerns. • Participates in employee progressive discipline procedures. • Celebrates successes and publicly recognizes the contributions of team members. Ensuring Exceptional Customer Service • Sets a positive example for guest relations. • Understands the brand's service culture. • Participates in the development and implementation of corrective action plans to improve guest satisfaction. • Empowers employees to provide excellent customer service. • Emphasizes guest satisfaction during all departmental meetings and focuses on continuous improvement. • Responds to and handles guest problems and complaints. • Strives to improve service performance.

[Apply Now](#)

#### **Cross References and Citations:**

- 1. RC RAK AI Wadi, Head Butler**[Indiajobscentral](#) **Jobs Ras AI-Khaimah**  
[Indiajobscentral](#) ↗
- 2. RC RAK AI Wadi, Head Butler**[Carejobs](#)**Jobs Ras AI-Khaimah**[Carejobs](#)↗
- 3. RC RAK AI Wadi, Head Butler**[Ecologyjobs](#)**Jobs Ras AI-Khaimah**[Ecologyjobs](#)↗

4. RC RAK AI Wadi, Head Butler Hybrid Jobs Ras Al-Khaimah Hybrid Jobs ↗
5. RC RAK AI Wadi, Head Butler Uk Job Opportunities Jobs Ras Al-Khaimah Uk Job Opportunities ↗
6. RC RAK AI Wadi, Head Butler Jobs Qatar Jobs Ras Al-Khaimah Jobs Qatar ↗
7. RC RAK AI Wadi, Head Butler Flight Attendant Jobs Ras Al-Khaimah Flight Attendant Jobs ↗
8. RC RAK AI Wadi, Head Butler Find Local Jobs Jobs Ras Al-Khaimah Find Local Jobs ↗
9. RC RAK AI Wadi, Head Butler Search American Jobs Jobs Ras Al-Khaimah Search American Jobs ↗
10. RC RAK AI Wadi, Head Butler Jobs Library Jobs Ras Al-Khaimah Jobs Library ↗
11. RC RAK AI Wadi, Head Butler Federal Jobs Jobs Ras Al-Khaimah Federal Jobs ↗
12. RC RAK AI Wadi, Head Butler Malaysia Jobs Jobs Ras Al-Khaimah Malaysia Jobs ↗
13. RC RAK AI Wadi, Head Butler United Arab Emirates Jobs Jobs Ras Al-Khaimah United Arab Emirates Jobs ↗
14. RC RAK AI Wadi, Head Butler Find Sales Jobs Jobs Ras Al-Khaimah Find Sales Jobs ↗
15. RC RAK AI Wadi, Head Butler Teaching Education Jobs Ras Al-Khaimah Teaching Education ↗
16. RC RAK AI Wadi, Head Butler Security Guard Jobs Jobs Ras Al-Khaimah Security Guard Jobs ↗
17. RC RAK AI Wadi, Head Butler Accounting Jobs Near Me Jobs Ras Al-Khaimah Accounting Jobs Near Me ↗
18. RC RAK AI Wadi, Head Butler Welding Jobs Jobs Ras Al-Khaimah Welding Jobs ↗
19. Rc rak al wadi, head butler Jobs Ras al-khaimah ↗
20. AMP Version of Rc rak al wadi, head butler ↗
21. Rc rak al wadi, head butler Ras al-khaimah Jobs ↗
22. Rc rak al wadi, head butler Jobs Ras al-khaimah ↗
23. Rc rak al wadi, head butler Job Search ↗
24. Rc rak al wadi, head butler Search ↗
25. Rc rak al wadi, head butler Find Jobs ↗

